

Announcing the General Conference of Seventh-day Adventists- AT&T Employee Benefit Program

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AT&T

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Program Overview

We are pleased to announce the **General Conference of Seventh-day Adventists AT&T Employee Benefit Program** that is available to all United States based General Conference of Seventh-day Adventists employees. **This program is available for existing General Conference of Seventh-day Adventists employees (and family members) that have AT&T wireless service or those wanting to become an AT&T wireless customer.** General Conference of Seventh-day Adventists employees may now receive **25% off** their monthly AT&T wireless services, including qualified voice and data plans.

In order to receive **25% off your qualified AT&T voice and data plans** you will need to already have AT&T wireless services or you may sign up for new service with AT&T to take advantage of the discounts available.

Additional Offers:

- **20% Equipment Discount** (off the National Retail/Non-Commitment Price)
- **Monthly Promotions On Certain Devices** (Premier Only, please visit [att.com/wireless/General Conference of Seventh-day Adventists](http://att.com/wireless/General%20Conference%20of%20Seventh-day%20Adventists) for offers)
- **\$25 off your first order through Premier**

Once enrolled employees will gain the following benefits:

- Monthly Service Discounts towards qualifying voice and data rate plans
- Premier Store with special promotions including free or reduced device pricing
- Enterprise Level Care versus Consumer care .

Refer a Friend Program

This program is designed to offer rewards to employees that refer family and friends to AT&T. Every time an employee refers a friend or family member, who activates new qualifying AT&T wireless service, we will reward each employee with their own \$25 AT&T promotion card. Employees may use the promotion card to buy the latest AT&T phone, accessory, etc. They may also use it to pay their AT&T bill. For full details please visit <http://referral.wireless.att.com>.

To make a referral

Visit referral.wireless.att.com

1. Complete the online program registration form.
2. Follow the directions on the program website to send referral e-mails.
3. Ensure that the person you refer registers for the program after activating their new AT&T service.

If someone referred you

1. Activate new AT&T service on a qualifying rate plan.
2. Complete the online program registration form.

After you do your part we complete the process by:

1. Verifying the referral to ensure it meets the program requirements
2. Mailing the rewards to both you and the person you referred

AT&T A-List

AT&T A-List with Rollover adds unlimited mobile calling to and from five "VIP" domestic phone numbers at no additional cost. Families can join in the savings too with unlimited calling to up to 10 lines with FamilyTalk. And only AT&T lets you keep the minutes you save with Rollover. Employees can manage their A-List exclusively online at www.att.com/alist.

- Individual plans 900+ minutes (\$59.99 and over) per month, and FamilyTalk plans 1400+ minutes (\$89.99 and over) per month qualify for A-List
- **No extra charge** with your qualifying plan
- Add up to **5 numbers on your individual plan** and up to **10 numbers on your FamilyTalk plan**
- Add **any domestic number, on any network – including landline numbers**
- Together with Rollover (already included in most AT&T plans), you'll save the minutes you would have used
- **Update your list online as often as you want**, right from your myWireless Account

Enrolling in the General Conference of Seventh-day Adventists Employee Discount

Existing AT&T Service

Option 1: General Conference of Seventh-day Adventists Premier Website

If you have existing AT&T wireless service you may register for the discount by following the instructions below.

1. Go to <http://www.att.com/wireless/premiergpo> and enter FAN number 03842599. Click Log-In.
2. Enter the zip code for your location and select "Create a new AT&T account or register for discounts." Once you have entered this information select continue to enter the site.

The screenshot shows the AT&T Premier website registration form. At the top, there is the AT&T logo and navigation links for Premier Home, Current Offers, Cart, and Order Status. Below the logo is a dark blue navigation bar with 'PREMIER STORE' and 'SUPPORT' buttons. The main heading is 'Get Started'. The form contains two radio button options: 'Create a new AT&T account' (selected) and 'Add to, upgrade or migrate an existing AT&T billing account'. Under the first option, there is a sub-option 'Shop for phones, devices and plans' and a required field for 'Enter the ZIP Code where you will use your phone or device most often.' with an input box. There is also an option to 'Transfer my existing number to a new account'. Under the second option, there are sub-options for 'Phone, device and plan upgrades', 'Add a line of service', and 'Add a line to an existing FamilyTalk plan'. A note states: 'You will have the option to transfer (port) your number from another service provider to your existing AT&T account in the next step'. At the bottom of the form is a 'Shop for Accessories' link and a 'Continue' button.

3. From the home page and click on the "Discount Registration" button:

The screenshot shows the AT&T Premier website home page. At the top, there is the AT&T logo and navigation links for Premier Home, Current Offers, Cart, and Order Status. Below the logo is a dark blue navigation bar with 'PREMIER STORE' and 'SUPPORT' buttons. A secondary navigation bar includes links for Phones & Devices, Rate Plans, Accessories, Packages, Current Offers, and Discount Registration. The main heading is 'Welcome'. The central banner features the text 'Not Every Coffee Shop Has Wi-Fi' and 'Go beyond hot spots.' with a 'Buy Now' button. Below the banner is a 'Shopping Options' section with four columns: Packages, Phones & Devices, Plans, and Accessories. The 'Already an AT&T Customer?' section is highlighted in yellow and includes an 'Enroll now' button. The 'Premier Opt-in Advantage' section includes a 'Sign up' button. The 'Current Offers' section features a '\$25 off online orders' offer with a 'View All' button. At the bottom, there are three featured packages: 'Sony Ericsson W350 Blue Package', 'Nokia Surge(TM) Package', and 'Moto(TM) EM330 Package', each with a list of features and prices.

4. Click on "Online Validation"
5. Enter your General Conference or affiliated work email address and your current mobile number (if a Family Talk Plan enter the primary number) and select continue

The screenshot shows the AT&T Sponsorship Program validation page. At the top left is the AT&T logo. Below it is a dark blue header with the AT&T logo in white. The main heading is "AT&T Sponsorship Program". Underneath is a link that says "Validate Now". The form area contains the following text:

*Required field

Please enter your email address and AT&T wireless number to complete your IRU enrollment. We will use this email address to send you updates on the status of your enrollment request.

Special benefits are provided solely as a result of the business agreement between AT&T and your organization and are subject to change and/or discontinuation without notice to you. Requires a two year service agreement and qualified plan. Other restrictions apply. If you have a question about your eligibility, please contact your organization's benefits coordinator or telecommunications manager.

*Email: [input field]

 No email or can't validate your wireless number?

*AT&T Wireless Number: [input field] - [input field] - [input field] If you have an AT&T family plan, enter the wireless number for the primary line.

At the bottom right of the form is a "Continue" button. At the very bottom of the page, there is a small link: "AT&T has a long-standing policy of protecting customer privacy. For more details, see our [privacy policy](#)."

6. On the next page enter the last 4 digits of your SSN and the zip code of you billing address and click continue
7. Check the box "I am a qualified employee..." click continue
8. Once you have completed this process you will receive an email confirmation at your email address. Please keep in mind this may take up to 2 billing cycles to be added to your account

Option 2: Visit an AT&T Corporate Owned Store (to locate go to wireless.att.com/find-a-store)

Another option to sign up for the discount employees may visit an **AT&T Corporate Retail Store** to register for the discount and shop for new and existing services.

1. Locate the closest store to your home or work by visiting wireless.att.com/find-a-store
2. Provide the General Conference of Seventh-day Adventists Individual Responsible User (IRU) **Foundation Account Number (FAN) 03842599** to the store employee. Then complete, sign, and date employee discount application in store
3. Provide store employee with valid company email address
4. If employee does not have valid company email address employee must provide proper proof of employment
 - **Pay Stub with company name,**
 - **Company Photo ID Badge**
5. AT&T Store employee will fax employee discount application or employee may fax the application on their own to AT&T at 877-667-0534. **Must be completed within four days.** Alternatively they may email the employee discount application to servicediscount@amcustomercare.att-mail.com.
6. If employees have questions about their enrollment they may contact AT&T Employee Discounts at 877-290-5451

Ordering New Service

Option 1: General Conference of Seventh-day Adventists Premier Website

To get started visit <http://www.att.com/wireless/premiergpo> this link will take you to the General Conference of Seventh-day Adventists AT&T Employee Discount Site.

This site will allow you to:

- Shop for new (including porting their number from another carrier) or add to existing services

- **Current Offers Section:** This section notes all of the available promotions available to General Conference of Seventh-day Adventists Employees. It is a great idea to check this site frequently since we have weekly promotions on certain products.
- Obtain all available Mail-In and Instant Rebate Forms
- Register for the monthly discount

1. Go to <http://www.att.com/wireless/premiergp> and enter FAN number 03842599. Click Log-In.
2. Enter the zip code for your location and select "Create a new AT&T account or register for discounts." Once you have entered this information select continue to enter the site.

at&t Premier Home | Current Offers | Cart | Order Status

PREMIER STORE SUPPORT

Get Started

*Required field

Create a new AT&T account

- Shop for phones, devices and plans

* Enter the ZIP Code where you will use your phone or device most often.

Transfer my existing number to a new account

Add to, upgrade or migrate an existing AT&T billing account

- Phone, device and plan upgrades
- Add a line of service
- Add a line to an existing FamilyTalk plan

• You will have the option to transfer (port) your number from another service provider to your existing AT&T account in the next step

[Shop for Accessories](#)

Continue

3. To order new service (or add to existing AT&T service) select any of the highlighted shopping options below

at&t Premier Home | Current Offers | Cart | Order Status

PREMIER STORE SUPPORT

Phones & Devices Rate Plans Accessories Packages Current Offers Discount Registration

Welcome

BlackBerry® Curve™ 8900
Smart, sleek and sophisticated

- Wi-Fi, GPS, multimedia messaging & browser
- Wireless auto-push email, media player & Bluetooth® 2.0
- 3.2-megapixel camera with video, flash & autofocus

Get one now

Get Started

- Retrieve Saved Basket
- Shop for new service**
- Start with:
 - Phones & Devices
 - Plans
 - Packages
- Shop for Accessories**
- Browse Accessories

Shopping Options

<p>Packages</p> <p>Wondering which plan will maximize that device you're eyeing? We combine devices and rate plans for a great value.</p> <p>Shop packages</p>	<p>Phones & Devices</p> <p>We have the phones you need at prices you can afford. Browse our hottest phones and exclusive devices.</p> <p>Shop phones & devices</p>	<p>Plans</p> <p>Whether it's for talking, organizing, or connecting to the Internet, find the plan that best fits your needs.</p> <p>Shop plans</p>	<p>Accessories</p> <p>Be prepared, protected, and productive with batteries, leather cases, headsets, and more.</p> <p>Shop for Accessories</p>
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Already an AT&T Customer?

Discount Registration

Premier Packages

<p>LG Incite Package</p> <ul style="list-style-type: none"> • LG Incite • Nation 450 w/Rollover \$39.99 • PDA Personal Add-On 	<p>LG Xenon(TM) Black Package</p> <ul style="list-style-type: none"> • LG XENON(TM) Black • Nation 450 w/Rollover \$39.99 • Plus Additional Features • Plus Additional Accessories 	<p>Sony Ericsson W350 Blue Package</p> <ul style="list-style-type: none"> • Sony Ericsson W350 Blue • Nation 450 w/Rollover \$39.99 • Plus Additional Features • Plus Additional Accessories
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Premier Opt-in Advantage

Be the first to know! Sign up to receive email alerts of upcoming Premier promotions!

Sign up

Current Offers

\$25 off online orders

View All

4. You will then be prompted to begin selecting your device, rate plans for your order. Please pay attention to the “view details and offers” for each device. This will give you details on the pricing for each one.

5. Please note the monthly discount will automatically appear for each qualified voice and data rate plan above the originally price.

Individual Plans **Group Plans**

Nation Plans [View Plan Map](#)

With AT&T Nation GSM Rate Plans, you never pay roaming or long distance charges! Select plans include Unlimited Nationwide Mobile to Mobile Minutes, Unlimited Night & Weekend Minutes, and include hundreds of Anytime Rollover Minutes. NOTE: \$99.99 Unlimited Nation Plan is not eligible for contracted service or combined billing discount.

Plans	Example Monthly Charge	Anytime Minutes	Included Nights/Wknds	Mobile to Mobile	
Nation 450 w/Rollover	\$36.79 Originally \$39.99	450	5000	Unlimited	Add to Cart
Nation 900 w/Rollover	\$55.19 Originally \$59.99	900	Unlimited	Unlimited	Add to Cart
Nation 1350 w/Rollover	\$73.59 Originally \$79.99	1350	Unlimited	Unlimited	Add to Cart
Nation 2000 w/Rollover	\$91.99 Originally \$99.99	2000	Unlimited	Unlimited	Add to Cart
Nation Unlimited \$99.99	\$99.99	Unlimited	Unlimited	Unlimited	Add to Cart

Your Basket

Line 1 [Remove for: Myname Here](#) [Assign Name](#)

Phone/Device:
iPhone 3G - 8GB Black [Change](#)

Accessories:
[Shop for Accessories](#)

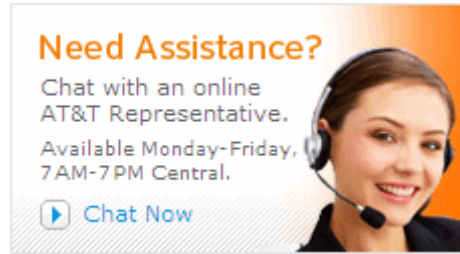
Voice/Data Plan:
[Shop for Plans](#)

Features:
Choose a Phone/Device and Plan to see available features.

[Add another line of service](#)
[View Cart](#)
[Save Cart](#)

Already an AT&T Customer?
[Discount Registration](#)

Continue the buy flow to complete your order. Should you have any questions while placing your order you may click to chat with a representative in real time:



Option 2: Visit an AT&T Corporate Owned Store (to locate go to wireless.att.com/find-a-store)

Another option to order new service and sign up for the discount employees is to visit an **AT&T Corporate Retail Store** to register for the discount and shop for new and existing services. See visiting an AT&T store instructions above under "Existing AT&T Service."

FAQ's

What types of voice & data plans are eligible for the monthly service discount?

Currently a voice plan of \$34.99 or higher qualifies for the monthly service discount and unlimited data plans (i.e. BlackBerry Personal/Enterprise/Tethering/Bundles, iPhone Personal/Enterprise, PDA Personal/Enterprise/Tethering/Bundles, DataConnect 200MB/5GB)

What types of voice plans are not eligible for the monthly service discount?

At this time, the **Unlimited** calling plans and the **Unity** plans are not eligible to receive the discount. However, it is still beneficial to enroll because you may have a data plan that qualifies.

Are my home wireline services (DSL, Home Phone, UVerse) eligible for the monthly service discount?

At this time only wireless service from AT&T are eligible for the monthly service discount.

Will I be required to sign a new Agreement to enroll in the Program?

You will not be required to sign a new Agreement to enroll unless your current wireless Agreement has expired. If your current Agreement has expired and you choose to enroll, you may also upgrade your device with the lowest price with an Agreement. If decide to enroll and not upgrade at the same time you will still keep your upgrade status and will be able to upgrade at the lowest price with an Agreement at a later date.

Are iPhone plans eligible?

At this time, iPhone 2G plans are not eligible to receive the discount. All iPhone 3G/3GS plans **are eligible**.

What is the Premier employee site?

The General Conference of Seventh-day Adventists Premier employee site can be found at www.att.com/wireless/premiergpo . This site is dedicated solely to employees at General Conference of Seventh-day Adventists, and is available 24/7 and can be reached from a secure intranet site or the internet. Through this site you can sign up for new service or add to existing service. Please check the "**current offers**" periodically as there are usually special offers that are only available via Premier. There is also a variety of customer service features associated with this site and live online support is available.

Do I need to mention a company code (also referred to as a IRU FAN) on the Premier site when placing an order?

No. The General Conference of Seventh-day Adventists Premier Employee Site automatically enrolls you when placing an order. If you already have service with AT&T but are not enrolled yet, you may click on the 'Discounts Registration' link and follow the instructions to register (see above).

Are the same phones available on the Premier employee site as the corporate retail stores?

It is possible that the Premier site has a device that is not currently offered through the retail channel and vice versa. Please check current availability by going to the Premier store and entering your zip code. Keep in mind that the Premier site may also offer refurbished devices at a discount price.

When will the discount appear on my monthly bill?

It may take up to two billing cycles, but often times it is much sooner than that. Once it has been applied the discount will appear as "National Account Discount" on your bill.

Is it possible to keep my current number if I decide to move my service to AT&T?

Absolutely! Often referred to as "porting" or "transferring" your number you may do this in store and even on the Premier site. If you decide to purchase from the Premier site be sure to select "Transfer my existing number to a new account". You will also need information from your current provider (account number, billing address) in order to completely. This information is generally available on your current bill.

If I "port" or "transfer" my number from Premier will it immediately cancel my current service once I complete the order?

No, your current service will continue to work without interruption. Once you receive your order you will be required to call AT&T and complete the activation. Once you have completed this process it will then "port" or "transfer" your number to AT&T and then cancel your service with your previous carrier.

How can I receive a rebate on the equipment I purchase through the Premier Site?

All mail-in rebates and instant rebates are listed on the "current offers" section of the Premier site. The mail-in rebates are available as a PDF document and may be downloaded directly from the site. Please keep in mind many of these rebates require a qualified voice and data plan. You may view these terms and conditions for each device on the current offers section and also on each PDF form.

What numbers may I call for customer care and Premier Site technical support?

For customer care please contact, AT&T Mobility Business End User Care (General Support, Billing Questions, Device Info) (800) 331-0500 (24/7) for Premier Technical Support please call (866) 499-8008 (Mon - Fri, 7:00 a.m. - 7:00 p.m. CST).

Should your employees have any questions about this program please have them contact me directly.

Bill Sager

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