



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.asrhealthbenefits.com or www.physicianscare.com or by calling **616-957-1751** or **1-800-968-2449**.

Important Questions	Answers	Why this Matters:
<p>What is the overall <u>deductible</u>?</p>	<p>\$1,350 for single coverage and \$2,700 for family coverage for services rendered by in-network providers, and \$3,000 for single coverage and \$6,000 for family coverage for services rendered by out-of-network providers.</p> <p>The overall <u>deductible</u> does not apply to in-network routine preventive care services.</p> <p><u>Coinsurance</u>, penalties, charges that exceed the plan’s usual and customary fee allowance or are in excess of stated maximums, premiums, balance-billed charges (unless balance billing is prohibited), and health care this plan doesn’t cover don’t count toward the <u>deductible</u>.</p>	<p>You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. This plan’s <u>deductible</u> starts over on July 1st. See the chart starting on page 3 for how much you pay for covered services after you meet the <u>deductible</u>.</p>
<p>Are there other <u>deductibles</u> for specific services?</p>	<p>No.</p>	<p>You don’t have to meet <u>deductibles</u> for specific services, but see the chart starting on page 3 for other costs for services that this plan covers.</p>
<p>Is there an <u>out-of-pocket limit</u> on my expenses?</p>	<p>Yes. \$3,150 for single coverage and \$6,300 for family coverage for services rendered by in-network providers, and \$8,000 for single coverage and \$16,000 for family coverage for services rendered by out-of-network providers.</p>	<p>The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.</p>
<p>What is not included in the <u>out-of-pocket limit</u>?</p>	<p>Penalties, charges that exceed the plan’s usual and customary fee allowance or are in excess of stated maximums, premiums, balance-billed charges (unless balance billing is prohibited), and health care this plan doesn’t cover.</p>	<p>Even though you pay these expenses, they don’t count toward the <u>out-of-pocket limit</u>.</p>
<p>Is there an overall annual limit on what the plan pays?</p>	<p>Yes, \$2,000,000 per covered person.</p>	<p>This plan will pay for covered services only up to this limit during each coverage period, even if your own need is greater. You’re responsible for all expenses above this limit. The chart starting on page 3 describes specific coverage limits.</p>

Questions: Call **616-957-1751** or **1-800-968-2449** or visit www.asrhealthbenefits.com or www.physicianscare.com.

If you aren’t clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at the websites above or by calling the phone numbers above to request a copy.

Important Questions	Answers	Why this Matters:
Does this plan use a <u>network of providers</u>?	Yes. For more information, visit one of the websites or call one of the phone numbers shown at the bottom of page 1.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 3 for how this plan pays for different kinds of providers .
Do I need a referral to see a <u>specialist</u>?	No.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .



- **Copayments** are fixed dollar amounts you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	20% coinsurance	40% coinsurance	--none--
	Specialist visit	20% coinsurance	40% coinsurance	--none--
	Other practitioner office visit	20% coinsurance for chiropractic services and hearing exams, 50% coinsurance for massage therapy services, 40% coinsurance for infertility treatment, and 20% coinsurance for hearing tests	20% coinsurance for chiropractic services, and 50% coinsurance for massage therapy; otherwise 40% coinsurance. Infertility treatment, hearing exams, and hearing tests are not covered.	Covers up to \$500 annually for all chiropractic and massage therapy services combined).
	Preventive care/screening/immunization	No charge	Not covered	--none--
If you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	40% coinsurance	--none--
	Imaging (CT/PET scans, MRIs)	20% coinsurance	40% coinsurance	--none--
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.asrhealthbenefits.com or www.physicianscare.com .	Prescription drugs (including eligible over-the-counter drugs)	20% of the purchase price copay/prescription (retail or mail order)		Covers up to a 90-day supply (retail or mail order). Covers only one 60-day supply of infertility medications.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	40% coinsurance	--none--
	Physician/surgeon fees	20% coinsurance	40% coinsurance	--none--

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you need immediate medical attention	Emergency room services	20% coinsurance	20% coinsurance if treated at an in-network hospital and for certain services rendered at an out-of-network hospital; otherwise 40% coinsurance	--none--
	Emergency medical transportation	20% coinsurance	20% coinsurance if delivered to an in-network facility; otherwise 40% coinsurance	--none--
	Urgent care	20% coinsurance	40% coinsurance	--none--
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	40% coinsurance	\$250 penalty if not certified.
	Physician/surgeon fee	20% coinsurance	40% coinsurance	--none--
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	20% coinsurance	40% coinsurance	--none--
	Mental/Behavioral health inpatient services	20% coinsurance	40% coinsurance	\$250 penalty if not certified.
	Substance use disorder outpatient services	20% coinsurance	40% coinsurance	--none--
	Substance use disorder inpatient services	20% coinsurance	40% coinsurance	\$250 penalty if not certified.
If you are pregnant	Prenatal and postnatal care	20% coinsurance	40% coinsurance	No coverage for dependent child maternity except as may be required by Health Care Reform.
	Delivery and all inpatient services	20% coinsurance	40% coinsurance	No coverage for dependent child maternity.

Common Medical Event	Services You May Need	Your Cost If You Use an In-Network Provider	Your Cost If You Use an Out-of-Network Provider	Limitations & Exceptions
If you need help recovering or have other special health needs	Home health care	20% coinsurance	40% coinsurance	\$250 penalty if not certified.
	Rehabilitation services	20% coinsurance	40% coinsurance	\$250 penalty if not certified.
	Habilitation services	20% coinsurance	40% coinsurance	\$250 penalty if not certified.
	Skilled nursing care	20% coinsurance	40% coinsurance	--none--
	Durable medical equipment	25% coinsurance for hearing aids; otherwise 20% coinsurance	40% coinsurance. Hearing aids are not covered.	\$250 penalty if not certified.
	Hospice service	20% coinsurance	40% coinsurance	--none--
If your child needs dental or eye care	Eye exam	Not covered (except to the extent required by law)	Not covered	No coverage for routine eye care under the medical plan, except as required by Health Care Reform.
	Glasses	Not covered	Not covered	No coverage for glasses under the medical plan.
	Dental check-up	Not covered (except to the extent required by law)	Not covered	No coverage for routine dental care under the medical plan, except as required by Health Care Reform.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u>.)		
<ul style="list-style-type: none"> • Acupuncture • Bariatric surgery • Cosmetic surgery • Dental care (except to the extent required to be covered by Health Care Reform) 	<ul style="list-style-type: none"> • Glasses • Most dependent child maternity care • Non-emergency care when traveling outside the U.S. 	<ul style="list-style-type: none"> • Routine eye care (except to the extent required to be covered by Health Care Reform) • Routine foot care • Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- | | | |
|--|---|--|
| <ul style="list-style-type: none">• Chiropractic care up to \$500 paid annually for chiropractic care and massage therapy services combined• Hearing aids | <ul style="list-style-type: none">• Infertility treatment up to \$3,000 paid in a lifetime plus one 60-day supply of infertility medications• Long-term care | <ul style="list-style-type: none">• Private-duty nursing |
|--|---|--|

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply. For more information on your rights to continue coverage, contact the plan at 616-957-1751 or 1-800-968-2449. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact ASR Health Benefits at 616-957-1751 or 1-800-968-2449 or visit them at www.asrhealthbenefits.com or www.physicianscare.com. Additionally, a Consumer Assistance Program may be able to help you file your appeal. Visit <http://www.healthcare.gov/law/features/rights/consumer-assistance-program/index.html> to see if your state has a Consumer Assistance Program that may be able to help you file your appeal.

Language Access Services:

Para obtener asistencia en Español, llame al 616-957-1751 o 1-800-968-2449.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby (normal delivery)

- **Amount owed to providers:** \$7,540
- **Plan pays** \$4,830
- **Patient pays** \$2,710

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

Deductibles	\$1,350
Copays	\$0
Coinsurance	\$1,210
Limits or exclusions	\$150
Total	\$2,710

Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- **Amount owed to providers:** \$5,400
- **Plan pays** \$3,180
- **Patient pays** \$2,220

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$1,350
Copays	\$0
Coinsurance	\$790
Limits or exclusions	\$80
Total	\$2,220

Note: The amounts that may be reimbursed under the Health Savings Account have not been included in these examples. If you are eligible for reimbursement under the Health Savings Account, your costs may be lower. Also, these examples include the deductible amount applicable to a sample patient enrolled with self-only coverage and do not reflect the deductible applicable to a patient enrolled with family coverage.

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✗ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✗ **No.** Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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