

# The type of care you need, when you need it.

Use the acronym **VUE** to determine if you need virtual care, urgent care or the emergency room.

# V

is for  
**virtual care**

Use an internet ready device to see a licensed provider through your member account or the Priority Health app.

- Allergies, bites and stings
- Fever, headache and sore throat
- Cold, cough and flu
- Diarrhea, nausea and vomiting
- Addiction, anxiety and depression

If you prefer in-person care, call your provider for a visit. Retail health clinics also serve as a great alternative to virtual care.

# U

is for  
**urgent care**

Visit these facilities for non-life-threatening conditions that can't wait for an appointment.

- Minor broken bones and fractures in fingers or toes
- Sprains and strains
- X-rays and lab tests
- Minor cuts that need stitches and puncture wounds

Professionals can see you quickly and offer the right medical attention, right when you need it.

# E

is for  
**emergency room**

The emergency room (ER) is for emergencies or symptoms that can't wait.

- Bleeding that won't stop
- Pain in the chest or one arm
- Poisoning or drug overdose
- Seizure or slurred speech
- Broken bones

If you have an emergency and can't get to the ER, call 911 immediately.

**Don't have a doctor?** Don't worry. Use the Find a Doctor tool in your Priority Health member account. For more information on the best way to **VUE** your care, go to [priorityhealth.com/vue](https://priorityhealth.com/vue) or call the number on the back of your member ID card.

Priority Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia en su idioma. Consulte al número de Servicio al Cliente que está en la parte de atrás de su tarjeta de identificación de miembro. (TTY: 711).

ملاحظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. يرجى الاتصال برقم خدمة العملاء على الجانب الخلفي من بطاقة عضويتك الشخصية. (رقم هاتف الصم والبكم: 711).