Andrews University Distance Education Student Complaint Information

Andrews University wants students to have a positive experience in online education, but recognizes that problems, grievances, and concerns may arise. Andrews University is providing the following information about student complaints procedures, in compliance with U.S. Congressional House Rule (HR) 668.43 (b) and U.S. Department of Education (USDOE) rules that an institution offering distance education must "provide its students or prospective students with contact information for filing complaints with its accreditor and with its State approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint."

Student with complaints should first go through the Andrews University Student Complaint process. However, if the situation is not resolved, please see the following directions.

For students who are in distance education programs in states that are part of the State Authorization Reciprocity Agreement (SARA), student complaints should be directed to Michigan’s portal agency, Michigan Department of Licensing and Regulatory Affairs (Click here for Complaint Info & Form). Michigan contact information given in the chart below. Note that there are some complaints that the portal agency does not address.

All States EXCEPT the following are included in SARA: California, Florida, and Massachusetts.

Further SARA Complaint information can be found here: http://nc-sara.org/content/sara-and-students.

The following chart gives each state’s complaint information and contact:

<table>
<thead>
<tr>
<th>State</th>
<th>Contact Information</th>
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</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Alabama Department of Postsecondary Education</td>
</tr>
<tr>
<td></td>
<td><a href="https://www.acccs.cc/index.cfm/school-licensure/complaints/">https://www.acccs.cc/index.cfm/school-licensure/complaints/</a></td>
</tr>
<tr>
<td>Alaska</td>
<td>Alaska Commission on Postsecondary Education</td>
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<tr>
<td></td>
<td>Students with Complaints can e-mail:</td>
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<tr>
<td></td>
<td>Kierke A. Kussart</td>
</tr>
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<td></td>
<td>Program Coordinator for Institutional Authorization</td>
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<tr>
<td></td>
<td>Alaska Commission on Postsecondary Education</td>
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<tr>
<td></td>
<td>PO Box 110505</td>
</tr>
<tr>
<td></td>
<td>Juneau, AK 99811-050</td>
</tr>
<tr>
<td></td>
<td>907-465-6741</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:EED.ACPE-IA@alaska.gov">EED.ACPE-IA@alaska.gov</a></td>
</tr>
<tr>
<td>Arizona</td>
<td>Arizona State Board for Private Postsecondary Education</td>
</tr>
<tr>
<td></td>
<td><a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a></td>
</tr>
<tr>
<td></td>
<td>Contact:</td>
</tr>
<tr>
<td></td>
<td>Keith Blanchard</td>
</tr>
<tr>
<td></td>
<td>Deputy Director/Investigator</td>
</tr>
<tr>
<td></td>
<td>602-542-5769</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:Keith.blanchard@azppse.gov">Keith.blanchard@azppse.gov</a></td>
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<tr>
<td></td>
<td>*The usual Complaint policy may not apply as Andrews University is not required to</td>
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<tr>
<td></td>
<td>register online programs in Arizona</td>
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<tr>
<td>Arkansas</td>
<td>Arkansas Department of Higher Education</td>
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<td></td>
<td><a href="http://www.adhe.edu/students-parents-colleges-universites/student-grievance-form/">http://www.adhe.edu/students-parents-colleges-universites/student-grievance-form/</a></td>
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<tr>
<td></td>
<td>Contact:</td>
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<tr>
<td></td>
<td>Alana Boles</td>
</tr>
<tr>
<td></td>
<td>Program Specialist, Academic Affairs</td>
</tr>
<tr>
<td></td>
<td>501-371-2060</td>
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<tr>
<td></td>
<td><a href="mailto:alana.boles@adhe.edu">alana.boles@adhe.edu</a></td>
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<tr>
<td>State</td>
<td>Contact</td>
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</table>
| California | **California Bureau for Private Postsecondary Education**  
http://www.bppe.ca.gov/enforcement/complaint.shtml  
Contact:  
Bureau for Private Postsecondary Education  
2535 Capitol Oaks Drive, Suite 400  
Sacramento, CA 95833  
916-431-6924  
FAX: 916-263-1897  
*The usual Complaint policy may not apply as Andrews University is not required to register online programs in California* |
| Colorado  | **Colorado Department of Higher Education**  
http://highered.colorado.gov/Academics/Complaints/default.html  
Contact:  
Heather DeLange  
Academic Policy Officer  
1560 Broadway, Suite 1600  
Denver, CO 80202  
303-866-4209  
heather.delange@dhe.state.co.us  
*The usual Complaint policy may not apply as Andrews University is not required to register online programs in Colorado* |
| Connecticut | **Connecticut Office of Higher Education**  
http://www.ctohe.org/StudentComplaints.shtml  
The complaint form is available by contacting our Education & Employment Information Center at (800)842-0229 or edinfo@ctohe.org. |
| Delaware | **Delaware Department of Education**  
1. Have you addressed the institution?  
2. Have you followed the proper policy/procedures for appeals?  
If the complaint cannot be resolved by these procedures, the next step is to direct the complaint to the Delaware Department of Education, Higher Education Office.  
*If the institution is a member of SARA, please read the Student Complaint Policy and Process and use the SARA Student Complaint Form*  
Contact:  
Delaware Department of Education  
The Townsend Building  
401 Federal Street, Suite 2  
Dover, DE 19901-3639  
302-735-4000  
http://www.doe.k12.de.us/Page/2918 |
| Florida   | **Florida Commission for Independent Education**  
Follow instructions for “Nonpublic Postsecondary Institutions” near the bottom of the page.  
Contact:  
Commission for Independent Education  
325 W. Gaines Street, Suite 1414  
Tallahassee, FL. 32399-0400  
ciejinfo@fldoe.org  
Fax: 850-245-3238  
*The usual Complaint policy may not apply as Andrews University is not required to register online programs in Florida* |
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<tr>
<th>State</th>
<th>Contact Information</th>
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<tr>
<td><strong>Georgia</strong></td>
<td><strong>Georgia Nonpublic Postsecondary Education Commission</strong>&lt;br&gt;<strong><a href="http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/">http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/</a></strong>&lt;br&gt;Contact:&lt;br&gt;Nonpublic Postsecondary Education Commission&lt;br&gt;2082 East Exchange Place, Suite 220&lt;br&gt;Tucker, Georgia 30084-5305&lt;br&gt;770-414-3300&lt;br&gt;770-414-3309 (FAX)&lt;br&gt;</td>
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<tr>
<td><strong>Hawaii</strong></td>
<td><strong>Hawaii Post-Secondary Education Authorization Program</strong>&lt;br&gt;Contact:&lt;br&gt;Bobbie Lum-Mew&lt;br&gt;HPEAP Administrator&lt;br&gt;P.O. Box 541&lt;br&gt;Honolulu, HI 96809&lt;br&gt;808-586-7327&lt;br&gt;<a href="mailto:hpeap@dcca.hawaii.gov">hpeap@dcca.hawaii.gov</a>&lt;br&gt;<em>The usual Complaint policy may not apply as Andrews University is not required to register online programs in Hawaii</em>&lt;br&gt;</td>
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| **Idaho**   | **Idaho State Board of Education**<br>**https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp**
Contact:<br>Val Fenske<br>State Coordinator for Private Colleges & Proprietary Schools<br>Idaho State Board of Education<br>650 West State Street, (PO Box 83720)<br>Boise, ID 83720-0037<br>Main Office: 208-334-2270, direct line: 208-332-1587<br>Fax: 208-334-2632<br>valerie.fenske@osbe.idaho.gov<br> |
<p>| <strong>Illinois</strong>| <strong>Illinois Board of Higher Education</strong>&lt;br&gt;Institutional Complaint Hotline: (217) 557-7359&lt;br&gt;Link to online Institutional Complaint System: <strong><a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a></strong>&lt;br&gt;Individuals seeking to register a complaint about an Illinois higher education institution are required to register a complaint using IBHE’s Institutional Complaint System. Complaint processing as it relates to maintenance of institutional approvals is described in 23 Illinois Administrative Rules Sections 1030.70, 1030.80, and 1095.250.&lt;br&gt;The Board receives general information email at <a href="mailto:info@ibhe.org">info@ibhe.org</a>&lt;br&gt;Students seeking to register a complaint about an institution are required to submit the complaint in writing. Complaint processing as relates to maintenance of institutional approvals is described in 23 Illinois Administrative Rules Sections 1030.70 and 1030.80.&lt;br&gt;Contact:&lt;br&gt;Richard Tapia&lt;br&gt;Associate Director for Diversity and Outreach&lt;br&gt;1 N Old State Capitol Plaza, Suite 333&lt;br&gt;Springfield, Illinois 62701,&lt;br&gt;217-557-7359&lt;br&gt;<a href="mailto:tapia@ibhe.org">tapia@ibhe.org</a>&lt;br&gt;<em>The usual Complaint policy may not apply as Andrews University is not required to register online programs in Illinois</em>&lt;br&gt; |</p>
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<tr>
<th>State</th>
<th>Organization</th>
<th>Contact Information</th>
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| Indiana | Indiana Commission for Higher Education | [Website](http://www.in.gov/che/2744.htm)  
Contacts:  
Sara E. Appel, M.A.  
Academic Programs Manager  
Indiana Commission for Higher Education  
101 West Ohio Street, Suite 550  
Indianapolis, Indiana 46204-1984  
317-464-4400  
sappeal@che.in.gov  | Tara L. Adams  
Accreditation Coordinator  
Indiana Board for Proprietary Education/ Indiana Commission for Higher Education  
101 West Ohio Street, Suite 670  
Indianapolis, IN 46204-1984  
317-464-4400 Ext.141  
tadams@bpe.che.IN.gov |
| Iowa | Iowa College Student Aid Commission | [Website](https://www.iowacollegeaid.gov/sdrf-start)  
Contact:  
Iowa College Student Aid Commission  
877-272-4456  | |
| Kansas | Kansas Board of Regents | [Website](http://kansasregents.org/academic_affairs/private_out_of_state/complaint_process)  
Contact:  
Jennifer Armour  
Business Analyst  
1000 SW Jackson, Ste 520  
Topeka, KS 66612  
(785) 430-4288  
jarmour@ksbor.org  |
| Kentucky | Kentucky Council on Postsecondary Education | *In accordance with 13 KAR 4:010, a non-resident student attending a Kentucky college or university operating through the State Authorization Reciprocity Agreement (SARA) must first exhaust all internal procedures for complaint resolution offered by the college or university before filing a complaint. In addition, the incident giving rise to the complaint must have occurred within two years of filing.*  
[Website](http://cpe.ky.gov/campuses/consumer_complaint.html)  
Contact:  
CPE Consumer Complaint  
Council on Postsecondary Education  
1024 Capital Center Drive, Suite 320  
Frankfort, KY 40601  
cpeconsumercomplaint@ky.gov  |
| Louisiana | Louisiana Board of Regents | Louisiana Attorney General’s Office of Consumer Protection  
Consumer Protection Division  
Office of the Attorney General  
P.O. Box 94005  
Baton Rouge, LA 70804-9005  
Office: 1-800-351-4889 or 225-326-6400  
[Website](http://www.regents.la.gov/page/StudentComplaints)  |
<table>
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<tr>
<th>State</th>
<th>Contact Information</th>
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| Maine   | **Maine Department of Higher Education**  
|         | Contact: Harry W. Osgood  
|         | Higher Education Specialist  
|         | Maine Department of Education  
|         | Augusta, Maine 04333  
|         | 207-624-6846  
|         | harry.osgood@maine.gov  
|         | *The usual Complaint policy may not apply as Andrews University is not required to register online programs in Maine* |
| Maryland| **Maryland Higher Education Commission**  
|         | Contact: Academic Affairs – Student Complaints  
|         | Maryland Higher Education Commission  
|         | 6 N. Liberty Street, 10th Floor  
|         | Baltimore, MD 21207  
|         | acadprop@mhec.state.md.us  
|         | *The usual Complaint policy may not apply as Andrews University is not required to register online programs in Maryland* |
| Massachusetts | **Massachusetts Department of Higher Education**  
|         | [http://www.mass.edu/forstufam/complaints/complaints.asp](http://www.mass.edu/forstufam/complaints/complaints.asp)  
|         | Contact: Angela Williams  
|         | Paralegal and Coordinator for Accountability & Regulatory Affairs  
|         | 617-994-6963  
|         | awilliams@bhe.mass.edu |
| Michigan | **Michigan Department of Licensing and Regulatory Affairs**  
|         | [http://www.michigan.gov/pss](http://www.michigan.gov/pss)  
|         | Contact: Michael Beamish, Manager  
|         | State of Michigan  
|         | Dept. of Licensing and Regulatory Affairs  
|         | Corporations, Securities & Commercial Licensing  
|         | Schools and Licensing  
|         | PO Box 30018  
|         | Lansing, MI 48909  
|         | 517-241-6806 Fax: 517-373-2162  
|         | beamishm@michigan.gov |
| Minnesota | **Minnesota Office of Higher Education**  
|         | [http://www.ohe.state.mn.us/mPg.cfm?pageID=1078](http://www.ohe.state.mn.us/mPg.cfm?pageID=1078)  
|         | Contact:  
|         | Registration & Licensing  
|         | Office of Higher Education  
|         | 1450 Energy Park Drive, Suite 350  
|         | St. Paul, MN 55108  
|         | 651-259-3975 Secure Fax: 651-797-1664  
|         | betsy.talbot@state.mn.us |
| Mississippi | **Mississippi Commission on College Accreditation**  
|         | Please direct complaint to the authorizing/licensing agency in the institution’s home state or to the Attorney General’s Office Consumer Protection Division ([http://www.ago.state.ms.us/divisions/consumer-protection/](http://www.ago.state.ms.us/divisions/consumer-protection/)) |
| Missouri | **Missouri Department of Higher Education**  
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<tr>
<th>State</th>
<th>Institution</th>
<th>Website/Link</th>
<th>Contact Details</th>
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</table>
- Complaints concerning consumer protection violations should be directed to the Montana Department of Justice Office of Consumer Protection: https://dojmt.gov/consumer/consumer-complaints/  
- Complaints concerning proper licensure under Montana law (see Board of Regents’ Policy 221, [http://www.mus.edu/borpol/bor200/221.pdf](http://www.mus.edu/borpol/bor200/221.pdf)), including, if applicable, complaints related to State Authorization Reciprocity Agreement standards, may be directed to the Montana University System Office of the Commissioner of Higher Education, 2500 Broadway PO Box 203201, Helena, Montana 59620-3201, 406-444-6570.  
- Complaints concerning broad institutional academic practices, such as those that raise issues regarding the institution’s ability to meet accreditation standards may be directed to the applicable institution’s accrediting agency. |
| Nebraska   | Nebraska’s Coordinating Commission for Postsecondary Education | [https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions](https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions) | Contact: Kathleen Fimple  
Academic Programs Officer  
Nebraska’s Coordinating Commission for Postsecondary Education  
402-471-0030  
kathleen.fimple@nebraska.gov |
| Nevada     | Nevada Commission on Postsecondary Education     | [http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm](http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm) | 8778 South Maryland Parkway Suite 115  
Las Vegas, Nevada 89123  
702-486-7330  
Fax: 702-486-7340  
*The usual Complaint policy may not apply as Andrews University is not required to register online programs in Nevada* |
Division of Higher Education  
Higher Education Commission  
101 Pleasant Street  
Concord, NH 03301  
603-271-0256  
edward.mackay@doe.nh.gov  
*The usual Complaint policy may not apply as Andrews University is not required to register online programs in New Hampshire* |
| New Jersey | New Jersey Secretary of Higher Education          | [http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml](http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml) | Complaint information: [http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml](http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml) |
| New Mexico | New Mexico Higher Education Department           | [http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx](http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx) | Contact: Diane Vigil-Hayes  
Private & Proprietary Schools Administrator and Compliance Officer  
New Mexico Higher Education Department  
2048 Galisteo Street  
Santa Fe, NM 87505  
505-476-8418  
Diane.Vigil@state.nm.us |
<table>
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<tr>
<th>State</th>
<th>Contact Information</th>
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<tbody>
<tr>
<td>New York</td>
<td><strong>(New York) Office of College and University Evaluation</strong>&lt;br&gt;<a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a>&lt;br&gt;Office of College and University Evaluation&lt;br&gt;New York State Education Department&lt;br&gt;89 Washington Avenue&lt;br&gt;Room 969 EBA&lt;br&gt;Albany, NY 12234&lt;br&gt;518-474-1551 Fax: 518-486-2779&lt;br&gt;<a href="mailto:ocueinfo@nysed.gov">ocueinfo@nysed.gov</a></td>
</tr>
<tr>
<td>North Carolina</td>
<td>University of North Carolina Board of Governors&lt;br&gt;<a href="http://www.northcarolina.edu/sites/default/files/documents/student_complaint_form.pdf">http://www.northcarolina.edu/sites/default/files/documents/student_complaint_form.pdf</a>&lt;br&gt;Contact: North Carolina Post-Secondary Education Complaints&lt;br&gt;c/o Terrence R. Scarborough&lt;br&gt;University of North Carolina General Administration&lt;br&gt;910 Raleigh Road, Chapel Hill, NC 27515-2688&lt;br&gt;919-962-4558&lt;br&gt;<a href="mailto:trscarborough@northcarolina.edu">trscarborough@northcarolina.edu</a>&lt;br&gt;<em>The usual Complaint policy may not apply as Andrews University is not required to register online programs in North Carolina</em></td>
</tr>
<tr>
<td>North Dakota</td>
<td>North Dakota University System&lt;br&gt;<a href="https://stateauth.ndus.edu/?page_id=102">https://stateauth.ndus.edu/?page_id=102</a>&lt;br&gt;Contact: Cheryl Thompson&lt;br&gt;North Dakota University System&lt;br&gt;2000 44th St SW, Ste. 301&lt;br&gt;Fargo, ND 58103&lt;br&gt;<a href="mailto:cheryl.thompson@ndus.edu">cheryl.thompson@ndus.edu</a></td>
</tr>
<tr>
<td>Ohio</td>
<td>Ohio Board of Regents&lt;br&gt;<a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a>&lt;br&gt;Contact: Matt Exline&lt;br&gt;<a href="mailto:mexline@regents.state.oh.us">mexline@regents.state.oh.us</a>&lt;br&gt;614-728-3095</td>
</tr>
<tr>
<td>Oklahoma</td>
<td>Oklahoma State Regents for Higher Education&lt;br&gt;Contact: Mr. Jose Dela Cruz&lt;br&gt;Coordinator of Academic Affairs Projects&lt;br&gt;Oklahoma State Regents for Higher Education&lt;br&gt;405-225-9141</td>
</tr>
<tr>
<td>Oregon</td>
<td>Oregon Office of Degree Authorization&lt;br&gt;<a href="http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx">http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx</a>&lt;br&gt;Contact: Juan Baez-Arevalo&lt;br&gt;Director of Private Postsecondary Education&lt;br&gt;Higher Education Coordinating Commission&lt;br&gt;<a href="mailto:Juan.baez-arevalo@state.or.us">Juan.baez-arevalo@state.or.us</a>&lt;br&gt;503-947-5977&lt;br&gt;<em>The usual Complaint policy may not apply as Andrews University is not required to register online programs in Oregon</em></td>
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<tr>
<td>State</td>
<td>Contact Information</td>
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<tr>
<td>Pennsylvania</td>
<td><a href="http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/College-and-Universities.aspx#tab-1">Pennsylvania Department of Education</a> (See “Student Complaints” at the bottom of the page) Contact: <a href="mailto:RA-COLLEUNIVSEMINFO@state.pa.us">RA-COLLEUNIVSEMINFO@state.pa.us</a></td>
</tr>
<tr>
<td>Rhode Island</td>
<td><a href="http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf">Rhode Island Office of the Postsecondary Commissioner</a> Contact: Rhode Island Office of the Postsecondary Commissioner 560 Jefferson Boulevard Warwick, Rhode Island 02886 401-736-1100 Fax: 401-732-3541 <a href="mailto:ribghe@ribghe.org">ribghe@ribghe.org</a></td>
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<td>South Carolina</td>
<td><a href="http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf">South Carolina Commission on Higher Education</a> South Carolina Commission on Higher Education Academic Affairs 1122 Lady Street, Suite 300 Columbia, South Carolina 29201 <a href="http://www.che.sc.gov">www.che.sc.gov</a></td>
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<tr>
<td>South Dakota</td>
<td><a href="#">South Dakota Secretary of State’s Office</a> Contact: South Dakota Attorney General 1302 E. Highway 14, Suite 1 Pierre, SD 57501-8501 605-773-3215</td>
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<tr>
<td>Tennessee</td>
<td><a href="http://tn.gov/assets/entities/thec/attachments/Complaint_Form_%28Rev._12.16%29_1-26-17.pdf">Tennessee Higher Education Commission</a> Contact: Shauna Jennings Investigations Officer &amp; Complaint Specialist Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900 Nashville, TN 37243 <a href="mailto:shauna.jennings@tn.gov">shauna.jennings@tn.gov</a> 615-741-0662 <em>The usual Complaint policy may not apply as Andrews University is not required to register online programs in Tennessee</em></td>
</tr>
<tr>
<td>Texas</td>
<td><a href="http://www.thecb.state.tx.us/index.cfm?objectid=AC6FA0BC-F5DB-16DE-6B667C083DFB5B98">Texas Higher Education Coordinating Board</a> Contact: Texas Higher Education Coordinating Board College Readiness and Success Division P.O. Box 12788 Austin, Texas 78711-2788 <a href="mailto:Studentcomplaints@thecb.state.tx.us">Studentcomplaints@thecb.state.tx.us</a> <em>The usual Complaint policy may not apply as Andrews University is not required to register online programs in Texas</em></td>
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<tr>
<td>State</td>
<td>Agency/Media/Contact Information</td>
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| Utah      | **Utah Division of Consumer Protection**  
  Contact:  
  Utah Division of Consumer Protection  
  Attn. Complaint Processor  
  160 East 300 South, 2nd Floor  
  P.O. Box 146704  
  Salt Lake City, UT 84114-6704  
  801-530-6601 Fax: 801-530-6001  
| Vermont   | **Vermont State Board of Education**  
  Contact:  
  Cassandra Ryan  
  Vermont Agency of Education  
  Postsecondary Approval Coordinator  
  Cassandra.ryan@vermont.gov |
| Virginia  | **Virginia State Council of Higher Education**  
  [http://schev.edu/index/students-and-parents/resources/student-complaints](http://schev.edu/index/students-and-parents/resources/student-complaints)  
  State Council of Higher Education for Virginia  
  101 N. 14TH St., 10TH FL  
  James Monroe Building  
  Richmond, VA 23219 - 3659  
  804-225-2600 Fax: 804-225-2604 |
| Washington| **Washington Student Achievement Council**  
  Contact:  
  Tivoli Sharp  
  Program Administrator  
  Washington Student Achievement Council  
  P.O. Box 43430  
  Olympia, WA 98504-3430  
  360-753-7869  
  tivilis@wsac.wa.gov |
| West Virginia | **West Virginia Higher Education Policy Commission**  
  Contact:  
  Matt Turner, Executive Vice Chancellor for Administration  
  WV Higher Education Policy Commission  
  1018 Kanawha Blvd., E. Suite 700  
  Charleston, WV 25301  
  Phone: 304-558-4016  
  Email: matt.turner@wvhepc.edu |
| Wisconsin | **Wisconsin Educational Approval Board**  
  [http://eab.state.wi.us/resources/complaint.asp](http://eab.state.wi.us/resources/complaint.asp)  
  Contact:  
  Blanca James  
  Office Operations Associate  
  P.O. Box 8696  
  Madison, WI 53708-8696  
  608-266-1996  
  blanca.james@eab.wisconsin.gov |
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<thead>
<tr>
<th>Location</th>
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