Help Us Help You!

*Take our website survey*

Hi Friend,

PSI is committed to making your experience with us a memorable one.

Over the years we've done a lot at, and with organizations like yours throughout the country. As the landscape of business continues to grow, we want to ensure that our website ([www.philanthropicservice.com](http://www.philanthropicservice.com)) is equally capable of providing you with assistance and answers whenever you need it. By helping us understand the things that you like about our website, what you'd tweak, and how you are using it...we can only make your experience in the coming years that much better.

We appreciate your time and energy, and as such...PSI is offering one lucky survey...
taker a $100 gift card from Amazon. This contest is limited to those in North America, but we’d still like to hear from you…no matter where you live. The contest ends November 16th, 2012.

Feedback makes everything better, so set the next five minutes aside and click the following link to begin. http://www.surveymonkey.com/s/F6MKY5V

Thanks so much,

Paul Hopkins
Associate Director
Philanthropic Service for Institutions
When you complete this survey, you will be able to enter our sweepstakes for a chance to win a $100 Amazon.com Gift Card!

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PSI Website Feedback

1. Have you visited the PSI Website?
   - Yes I have
   - No I haven't

Next
PSI Website Feedback

2. How would you describe our website in one or more words? Click all that apply.

Accessible    Efficient    Inviting
Attractive    Engaging    Meaningful
Business-like    Essential    Organized
Busy    Exciting    Professional
Clear    Friendly    Relevant
Compelling    Frustrating    Reliable
Complex    Hard to Use    Responsive
Confusing    Helpful    Secure
Convenient    Inspiring    Usable
Creative    Integrated    Useful
Dated    Interesting    Valuable
Effective    Intuitive

Other (please specify)

3. If our website were a car, which type would it be?

4. If you were to review our Website, what score would you give it out of 10 and why?

1  2  3  4  5  6  7  8  9  10

Why that score?

5. How easy is it to find the information you are looking for on our Website?

Extremely easy
Moderately easy
Neither easy nor hard
6. Why do you usually visit our Website?

7. If you could change something about our Website, what would it be and why?

8. What do you like best about our Website?

9. What do you like least about our Website?

10. We are building a mobile version of our Website. What content and feature options should be available in that version? These may include items that may or may not already be on our regular version of the Website but should be included/add to the mobile version.

11. How easy is it to download files from our Website?
   - Extremely easy
   - Very easy
   - Moderately easy
   - Slightly easy
   - Not at all easy
   - Not Applicable

12. How satisfied are you with our Website?
   - Extremely satisfied
Moderately satisfied
Slightly satisfied
Neither satisfied nor dissatisfied
Slightly dissatisfied
Moderately dissatisfied
Extremely dissatisfied
PSI Website Feedback

13. What is your full name?

14. Can we contact you in the future about questions or comments you made about the Website?
   Yes
   No

15. What is the best way of reaching you?

16. Which word best describes your employment position?
   CEO
   Senior executive
   Director
   Associate director
   General staff
   Support Staff
   Professional consultant
   Unemployed

17. Are you working within a Seventh-day Adventist institutional setting as an employee or consultant?
   Yes I am
   No I am not

18. Give us an example of a Website you like to use, and what makes it great.