Adventist Heritage Center

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Sent: Wednesday, February 25, 2015 1:19 PM
To: Adventist Heritage Center
Subject: What You Need to Know about GC Session 2015 Travel Insurance
What You Need to Know about GC Session 2015 Travel Insurance

More than fifty thousand people will travel this summer from around the world for GC Session. Whether you live 100 or 1,000 miles away from San Antonio, Texas, it helps to have travel insurance. ARM employees Faith Blair and Christy Gonzalez-Vazquez cover what you need to know about the new Session Travel Insurance policy.

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What You Need to Know about GC Session 2015 Travel Insurance

General Conference Session is the quinquennial convention of the Seventh-day Adventist church and is attended by more than 50 thousand delegates and guests from around the world. Adventist Risk Management Inc. has designed a special travel insurance policy for those traveling to the 2015 GC Session that will be held in San Antonio, Texas from July 2-11.

Faith Blair and Christy Gonzalez-Vazquez, senior account producer and IT project manager for Adventist Risk Management Inc., who were directly involved with the development and implementation of GC Session 2015 Travel insurance, share what you need to know.

What do I need to know about GC Session 2015 Travel Insurance?

**Blair:** This policy is travel insurance for delegates, visitors and guests traveling to GC Session 2015. This policy lasts for up to 30 days that can be taken between June 1 and August 10, 2015.

The General Conference (GC) will coordinate this coverage for delegates, technical staff and special guests who are coming from outside the United States and for U.S. based delegates, support staff and special guests not employed by a Seventh-day Adventist (SDA) Church Organization. These attendees have already been approved by GC Session Finance Committee and the GC Executive Committee.

US based delegates, support staff, and special guests employed by a SDA church organization are welcome to purchase this travel insurance at their own expense. They will also have access to their employer provided North American Division healthcare and workers compensation. All others, including delegate spouses and other family members will find it helpful to purchase this insurance too. As long as your primary destination is GC session, we want all our visitors and guests to have coverage.

**What if my trip lasts longer than 30 days?**

**Blair:** If you enter a date range more than 30 days when purchasing the GC Travel Insurance, there is an additional charge and the system will automatically switch from the GC Travel Insurance to our regular Short-Term Travel Insurance policy after the 30-day policy has expired.

**Are there any new features available when entering an application for this policy?**

**Gonzalez-Vazquez:** Yes.
• You can make your own edits to existing applications up until the first day of travel.
• You can add multiple participants from multiple countries.
• You can download the new template file to bulk import multiple participants.
• You also have the ability to print your ID card(s) and certificate(s) of insurance, which meet travel visa requirements, immediately after purchasing your policy.

Blair: Session attendees might take the opportunity to travel to other destinations within the U.S. before and/or after Session. This coverage will be in effect wherever you are for the duration you purchased.

What is covered under this policy?

Blair: This is a comprehensive policy that provides a broad range of benefits designed specifically for your needs. The policy covers medical benefits for sickness and accidents for international policy holders, and accidents for policy holders within the U.S. If you are in an accident and you need to go to the hospital, no matter where you are, you will have coverage. Other benefits include: accidental death and dismemberment, emergency evacuation, repatriation of remains, trip cancelation and lost personal baggage.

If anything happens to me while I am at session, what should I do?

Blair: Your first step is to handle the emergency. If you have an injury and need to go to the hospital, make sure you get there. Also as soon as possible, get in touch with someone at the Adventist Risk Management Inc. on-site claims office who will assist you.

What should I do if something happens while traveling before or after session?

Blair: Again, first things first, seek medical assistance. If it's a medical emergency and you need evacuation, contact Europ Assistance and they will facilitate your immediate needs. Then, as soon as possible, contact Adventist Risk Management Inc.

How do I purchase GC Session 2015 Travel Insurance?

Gonzalez-Vazquez:

1. Visit GC Session 2015 Travel Insurance and click on the "Travel Hub" link, where you will be able to log in and register.
2. Click on the “begin a new application” button and select “GC session 2015.”
3. From there you will go through the four steps of entering your contact information, participant’s information and travel dates, and then continuing on to steps three and four where you will pay for your insurance coverage.
4. You will then be able to print your certificates and ID cards.
Blair: We would suggest each person print out their ID card and have it with them so it is easy for us to identify them in the case of an emergency.

Please note when you enter your information into the application that you are consistent with what is on your passport so we are able to efficiently look you up in the system.*

*The information included in this article is descriptive only. Actual coverage is subject to the language of the policies issued.

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