



New National PPO Network Access – January 1, 2022!

ASR/HAP is excited to announce a new partnership with Aetna Signature Administrators®. For members seeking care outside of Michigan and northwest Ohio, Aetna will replace the Cigna and MultiPlan PPO networks. We expect minimal disruption to our members with this change, as the vast majority of the providers who participate with Cigna and MultiPlan also participate with Aetna.

How many options are part of the new network?

The Aetna Signature Administrators® network has more than 1.4 million providers, including more than 6,100 hospitals and thousands of MinuteClinic® locations around the country.

When does the change take effect?

The new Aetna Signature Administrators® network access begins on January 1, 2022.

Will I get a new ID card?

Yes. ASR will issue updated ID cards around mid-to-late December. You can also access your virtual card anywhere, anytime on the ASR mobile app or on the ASR member portal at asrhealthbenefits.com.

Important: When obtaining services with an Aetna PPO provider on or after January 1, 2022, be sure to show your provider your new ID card.

What action should I take on account of this change?

Check that your providers are part of the Aetna PPO network to ensure that you won't have any disruption of coverage expectations as of January 1, 2022, when this change takes effect. You may search for provider(s) by visiting asrhealthbenefits.com and clicking on the **Aetna National PPO Network** link under **Search for Providers**.

Important: To search for a provider located in Michigan and northwest Ohio, continue to use the **Physicians Care & HAP Network** link.

What if I have other questions on this change?

We're here to help! E-mail findprovider@asrhealthbenefits.com or call us at (800) 968-2449.