

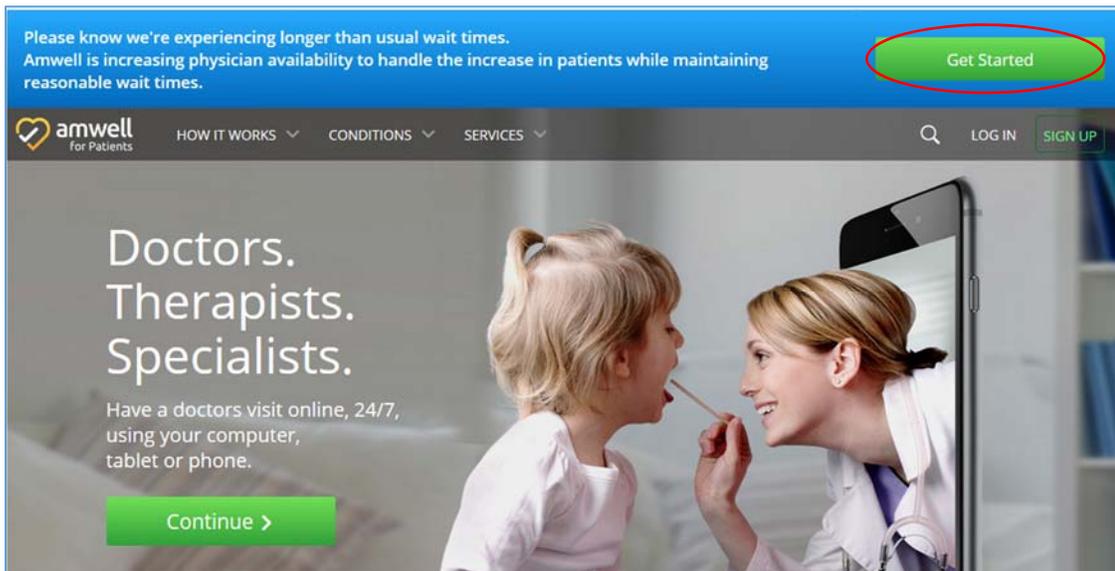
amwell – a faster, easier way to see a doctor

Sign up with AmWell to connect with a certified provider anytime, anywhere. To do so, please follow the steps below. **Note:** you may also download the AmWell mobile app (similar information as indicate below will be asked, but may be in slightly different order).

1. Visit www.amwell.com and click on the Continue button.



2. Click on Get Started to create an account.



3. Enter your name and e-mail address, create a password, check the “I agree” box then click Sign Up.

Log In Test Con

See a Provider Now!

Amwell makes it easy for you to talk to doctors, immediately, from your home. Simply log on or call 1-844-SEE-DOCS (1-844-733-3627) to connect with board-certified doctors in your area.

Learn More >

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First Name Last Name

Email

Confirm Email

Password

I agree to these Terms of Use.

Sign Up

Already have an account? Log In

4. Answer a few more questions to create your profile (not needed for dependent minors) then click Continue.

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We need a few more details to create your profile.

Current Location

Date of Birth:

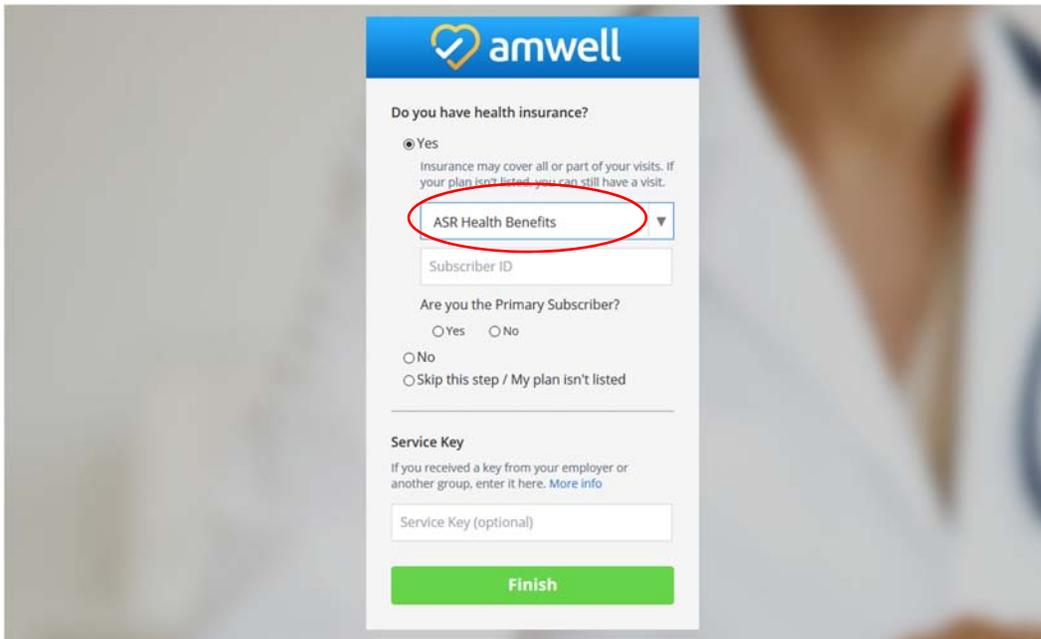
Month Day Year

Male Female

Continue

5. Under health insurance, in the drop down menu select **ASR Health Benefits**. *Do not select Andrews University SHIP (AU's student health insurance plan)*. The subscriber ID will be the ID# from your ASR ID Card. If you are not the primary subscriber (insured), then you will need to provide some information about the primary insured. The service key will be as follows:
- HDHP (High Deductible Health Plan)= asrmemberpay
 - Premier and Standard plan= asrcopaywaived

Click Finish when done.



The screenshot shows the Amwell registration form. At the top is the Amwell logo. The main heading is "Do you have health insurance?". Below this, the "Yes" radio button is selected. A note states: "Insurance may cover all or part of your visits. If your plan isn't listed, you can still have a visit." A dropdown menu is open, showing "ASR Health Benefits" selected and circled in red. Below the dropdown is a "Subscriber ID" input field. The next question is "Are you the Primary Subscriber?" with "Yes" and "No" radio buttons. Below that are "No" and "Skip this step / My plan isn't listed" radio buttons. The "Service Key" section asks for a key if received from an employer or group, with a "More info" link and an optional input field. A green "Finish" button is at the bottom.

6. Click on the Get Started button.



7. Complete the patient questionnaire before your visit.

Please note:

- You will be required to enter your credit card information even if you have no copay responsibility. This information is entered when a visit is initiated.
- HDHP members will be charged the \$59 visit fee (unless the visit results in an order for COVID-19 testing, then it will be covered at 100%).

The screenshot shows the Amwell website interface. At the top, the Amwell logo is on the left, and navigation links for 'Location: Michigan', 'Account', and 'Log Out' are on the right. A horizontal progress bar is visible, with 'Get Started' checked and highlighted in blue, and 'Your Visit' highlighted in yellow. Below the progress bar, the 'Your Visit' section is titled with a speech bubble icon. The form contains several questions with checkboxes and text input fields:

- What would you like to discuss today?**
 - Cold
 - Diet and nutrition
 - Earache
 - Headache
 - Nutrition
 - Sleep issues
 - Stomachache
 - Other
- Have you had any international travel in the last 14 days?**
- Have you had any exposure to a known or expected Covid-19 patient in the last 14 days?**
- Do you have any immune system compromise or chronic lung disease?**
- Do you have any vulnerable family members in the home (infant, pregnant, cancer, elderly)?**

At the bottom of the form are two blue buttons: 'Back' and 'Continue'. Below the form, there is a footer with contact information: 'For phone access call 1-844-SEE-DOCS (1-844-733-3627). For support call (855) 635-1393. © 2019 Amwell. All rights reserved. © 2007-2019 American Well Corporation. All rights reserved. CPT copyright 2018 American Medical Association. All rights reserved.' and links for 'Terms of Use', 'Privacy Policy', and 'Contact Us'.

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