

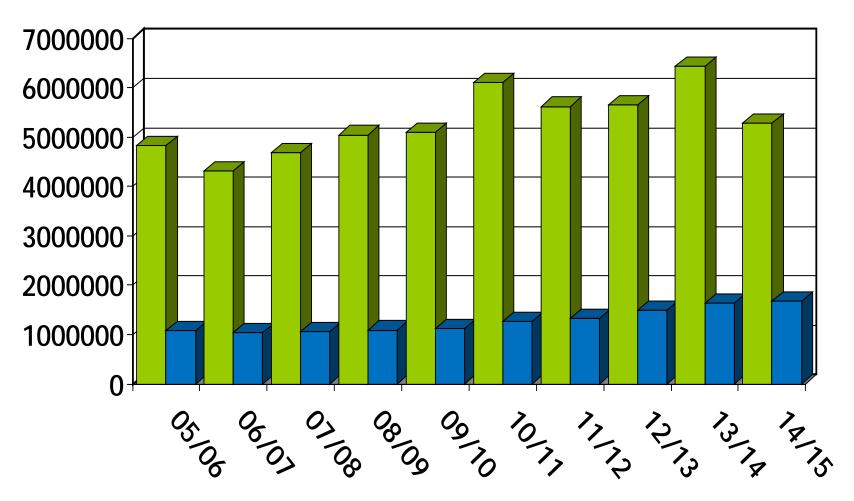
Employee Benefits Open Enrollment 2015



PLAN REPORT CARD

How are we doing???

PLAN YEAR COSTS



Includes Medical, RX, Vision & Dental 2014/2015 estimated

EMPLOYEE BENEFITS FOR 2015/2016



FINANCIAL PRESSURES

- AU Budget Challenges
- Trend on healthcare costs
 - Aging population
 - Cost shifting
 - Technology
 - Affordable Care Act (ACA)





ANDREWS UNIVERSITY

2015/2016 AHealthyU Health Management Program

THE GOAL

To be the healthiest campus in the US

Stay focused on our goals!!!

- Encourage employee participation
 - Engage the whole family
 - Modify health behavior of employee/family
- Impact healthcare costs
- Reduce absenteeism
- Improve work-related productivity (presenteeism)
- Measure outcome trends
- Measure ROI
- Be an active participant in your care

EMPLOYEE CONTRIBUTIONS WELLNESS DISCOUNT!!!

You will receive a discount if you:

- 1. Are screened (if required)
 - Not all employees need to be screened this year!
 - You will receive an email from LakelandCare indicating you DO or DO NOT need to be screened
 - If you do not receive an e-mail before March 17, and you have questions, please e-mail ahealthyu@lakelandhealth.org
- 2. Complete the alternate satisfaction activities
 - For those who don't meet the standard

NOT EVERYONE WILL BE SCREENED

- •Who needs to be screened this year??
 - Those who did not participate in 2013 or 2014
 - Participated in the last two years but did not meet the standard
- •Who doesn't need to be screened??
 - Participated in the last two years and met the standard
 - Had the screening performed by a physician in the previous 12 months (see HR website for form)

| Screening Criteria | Health Standard | Health Risk | Actionable Value | Critical Value |
|-----------------------|--------------------|-----------------|---------------------|-------------------|
| Blood Pressure | < 140/90 | ≥ 140/90 | ≥ 160/100 | ≥ 180/110 |
| Glucose | 60-100 mg/dl | <u>≥</u> 100 | <u>≥</u> 126 | <40 or >200 |
| BMI | 18.5 - 30 | <18.5 or ≥30 | ≥ 35 | ≥ 40 |

MEETING THE STANDARD

- Health Standard or Health Risk
- No action required
- Keep up the good work!!!



NOT MEETING THE STANDARD

- An actionable value
 - or a -
- A urgent value
 - Engage in the reasonable alternative



REASONABLE ALTERNATIVE

- •Follow the plan of care which may include:
 - Participate/complete myHealthier Lifestyles Series
 - A visit with your physician
 - Engage a Health Management Advisor

Completely confidential—no information is shared with Andrews



Those who don't complete their reasonable alternative will NOT receive the discount!!!

Lakeland will report to AU those who are eligible for the discount in May and in October. Those who do not complete MyHealthier Lifestyles series/return phone calls/keep appointments etc. will not be considered eligible for the discount.



SCREENING DATES

When:

March 24th, March 25th
 Time:

6:30AM-11:00AMWhere:

Dining ServicesSign-ups:

Link and instructions will be available soon



A health professional will review your results with you on April 7^{th} or April 8th

AHealthyU and AHDI



HEALTH ENGAGEMENT PROGRAM

- Our benefits now include the services of a Health Engagement Program through AHDI
 - Support for CHRONIC DISEASE
 - A health advocate for individuals in our group who have been diagnosed with chronic illnesses



HEALTH CARE NAVIGATOR



If you qualify for this program you will:

- Receive an introductory letter about your chronic condition(s) to provide:
 - Information about your condition(s) and the standards of recommended minimum medical services
 - List of telephone numbers, Websites, and other sources of educational materials relating to your condition(s)



HEALTH ENGAGEMENT PROGRAM

You may receive a follow-up telephone call

- The Nurse Coach will assess your current health status and your needs for additional personalized service
- Follow-up phone calls may be scheduled to assist you in exploring possible choices for self-managing your illness(es).





CHRONIC MEDICAL CONDITIONS

- Asthma
- Atherosclerosis
- Atrial Fibrillation
- Chronic Obstructive Pulmonary Disease
- Chronic Renal Insufficiency
- Congestive Heart Failure
- Coronary Artery Disease
- Depression
- Diabetes Mellitus
- Epilepsy
- Human Immunodeficiency Virus Infection
- Hyperlipidemia
- Hypertension

- Metabolic Syndrome
- Hyperthyroidism
- Multiple Sclerosis
- Hypothyroidism
- Parkinson's Disease
- Polymyalgia Rheumatica
- Pre-Diabetes
- Pulmonary Hypertension/Cor Pulmonale
- Rheumatoid Arthritis
- Schizophrenia
- Sleep Apnea
- Thrombo-embolic Disease
- Ulcerative Colitis





BE A GOOD CONSUMER

Do your part to keep our plan financially healthy!!

- When possible
 - Participate in AHealthyU
 - Engage the AHDI Nurse Coach



2015|2016 BENE7175

2015/2016 Plan Year



PLAN CHANGES FOR 2015!!

- Increased plan year deductibles by \$100 on all three plans
- Increased FSA healthcare account contribution limit



| Plan | Premier Plan | Standard Plan | QHDHP |
|---------------------|-----------------|------------------|-----------------|
| Deductible | \$500/\$1,000 | \$650/\$1,300 | \$1,450/\$2,900 |
| Co-Insurance | 90% | 80% | 80% |
| Co-Insurance Max | \$2,850/\$5,700 | \$3,700/\$7,400 | \$1,800/\$3,600 |
| Office Visit Co-Pay | \$20 | \$30 | Ded, 80/20 |
| RX Co-pay | 25% \$0-\$60 | 35% \$0-\$60 | Ded, 80/20 |

QHDHP/HSA



- Employee must be enrolled in a QHDHP
- Family deductible
 - One deductible covers all members of a family and must be met before the plan pays
- All services must apply to annual deductible prior to insurance payments
 - Exception: preventive benefits paid at 100%
- Increased Healthcare Savings Account maximum contribution for 2015 plan year
 - **•** \$3,350/\$6,650

HSA



- Can be interest bearing
 - Left-over HSA funds roll over from year to year
 - Learn more at: <u>www.treas.gov</u>
- Andrews HSA Bank contributions/month:
 - \$0 employee cost/contributions for the QHDHP are reduced by previous AU deposit amount

HSA IN 2015/2016

- Today AU deposits \$22.50/\$45.00 per pay into employee's HSA account
- Effective 7/1/15, AU's deposit is \$0 but employee cost/contributions for the QHDHP have been reduced by the \$22.50/\$45.00
 - Employees may take the savings and deposit that into their HSA

IT'S A WASH!!!



REMINDERS



- A covered person must call Physician's Care Health Management (# on the front of the ID card) before/for the following services:
 - Hospital admission
 - Therapies
 - Physical, Occupational, Speech, Chemotherapy, & Radiation
 - Rental or purchase of Durable Medical Equipment
 - Home Health Care
 - Purchase of a custom-made orthotic or prosthetic
- When in doubt make the call!!!

2015/2016 EMPLOYEE CONTRIBUTIONS



No Change to the Wellness Compliant Employee Contributions!!!!

2015/2016 EMPLOYEE CONTRIBUTIONS

| Employee Contribution | Premier | Standard | QHDHP |
|-----------------------|--------------|--------------|-------------|
| Employee Only | \$96 | \$67 | \$27 |
| | \$194 | \$164 | \$50 |
| Employee Plus One | \$143 | \$102 | \$46 |
| | \$241 | \$200 | \$144 |
| Employee Plus Two or | \$190 | \$135 | \$46 |
| More | \$288 | \$233 | \$144 |

The Bolded number indicates wellness requirements have been met (Bi-Weekly) Based on 24 deductions

2015/2016 OPT-OUT BENEFIT

- Opt-Out Payment
 - \$87.50 Per Pay (24 pays)
- You must enroll as an opt-out to receive the opt-out payment



OPTIONAL DENTAL AND VISION

- Combined Benefit
- No change to current benefit/coverage levels
- Requires a 2 year enrollment
 - Contribution per pay
 - Single \$7
 - 2 Person \$15
 - Family \$22





DENTAL & VISION BENEFITS

- Dental Benefit
 - 100%/75%/75%/50%
 - \$1,000/\$1,760 max benefit
- Vision
 - \$15 Co-pay for routine exams
 - 100% \$250/participant/plan year





GLOBAL HEALTHCARE



- Coverage coordinated through ACM (Akeso Care Management)
- How?
 - All services must be coordinated and preapproved (call precert # on ID Card)
 - Must be a JCI (Joint Commission International) accredited facility
 - Must be deemed "cost-effective" by ACM
 - ACM can also coordinate emergency services for immediate care outside the US

GLOBAL HEALTHCARE

- What do I need to know?
 - Initial Diagnosis should be provided by an in-network provider here in the states
 - Must be a good candidate for travel
 - Typically non-emergent care
 - Follow-up care should also be provided by an in-network provider here in the states
 - Services must meet the cost effective threshold
 - \$7,000 payment to employee (taxable)



7/1/2015

FLEXIBLE SPENDING ACCOUNTS

FLEXIBLE SPENDING ACCOUNT (FSA)

- Voluntary Pre-tax deduction
 - Healthcare Reimbursement
 - \$2,550 maximum per employee
 - Daycare Reimbursement
 - \$5,000 maximum per household
- ASR Administered
 - MBI Debit Card
 - Determine your plan year contributions
- FSA Contributions are payroll deducted
- IRS requires a proof of expense
- "Post Deductible" medical expenses for HSA participants only
 - Dental, vision, etc.



FSA IRS REGULATIONS

- OTCs only reimbursable with a prescription
- Participant Elections
- No change until next open enrollment or change in status
- "Use-it-or-lose-it" rule
- Careful planning review prior & expected expenses
- Health Care FSA advance reimbursement
- Dependent Care FSA no advance reimbursement
 - You must re-enroll every year





OUR PARTNER FOR LIFE AND DISABILITY





LIFE AND DISABILITY

- AU paid coverage:
- Life
 - Employee \$100,000 or \$50,000
 - Spouse \$50,000 or \$2,000
 - Dependents \$10,000/\$5,000/\$2,000
- Long Term Disability
 - •63 2/3% \$6,000
 - 90 Day elimination period

SUPPLEMENTAL LIFE INSURANCE



Employee

\$10K Increments to \$750,000 not to exceed 7 X annual income

Spouse

 \$5K Increments to \$250,000 not to exceed 100% of employee election

Dependent Children

• \$5,000 increments not to exceed \$25,000





Supplemental Life Guarantee Issue

- Employee Guarantee Issue:
 - \$250,000 (or 3X earnings) for all employees
 - If you currently have elected at least \$10K in coverage, you will not be subject to evidence of insurability for additional coverage \$250,000
- Additional coverage on your Spouse:
 - \$50,000



- Value-added services
 - Travel Assistance
 - Employee Assistance Program
 - Brochures available!!!

Voluntary Disability Voluntary Critical Illness Voluntary Accident Plan Whole Life

Additional Benefits



DISABILITY INSURANCE

- Why do you need it?
- Insurance for your paycheck!!!

Provides the money you need to maintain your home and your lifestyle

- Mortgage
- Medical expenses
- Child care
- Credit card bills



VOLUNTARY DISABILITY

- You design the benefit:
 - You can choose:
 - A monthly benefit between \$400 and \$5,000
 - The waiting period before benefits begin
 - Duration of benefits
 - Your benefit counselor will help you calculate premiums/quotes



VOLUNTARY CRITICAL ILLNESS



- •What is covered?
- Examples of critical illnesses covered under the base plan:
 - Heart attack, blindness, major organ failure, end-stage renal (kidney) failure, coronary bypass, benign brain tumor, stroke, coma, permanent paralysis, cancer & carcinoma
- This benefit can pay \$50 per calendar year per insured individual for covered health screening tests, including:
 - Blood tests, stress tests, colonoscopies, mammograms & chest X-rays
- A full list of covered tests will be provided in your certificate



CRITICAL ILLNESS RATES:

- Sample Rates for a 40 year old with \$5,000 benefit
 - \$1.90 per week



VOLUNTARY UNUM ACCIDENT PLAN

- Unum's accident insurance can pay benefits based on the injury you receive and the treatment you need, including surgery
 - X-rays
 - Emergency room care (including related surgery)
 - Wellness benefit pays \$50 per insured per calendar year
 - You can also purchase a Sickness Hospital Confinement rider

ACCIDENT PLAN RATES:

| Weekly Rates | | | | |
|-------------------|--------------|--------|--------|--|
| Plan | Employee | Spouse | Child | |
| Accident | \$4.10 | \$2.66 | \$3.30 | |
| Sickness Rider | \$.48 /\$100 | | | |



WHOLE LIFE

Term life is for "if" you die, whole life is for "when" you die

- Level premiums and death benefit
- Coverage is individually owned
- Living benefit
- Cash value with 4.5% guaranteed interest rate

WHOLE LIFE INSURANCE

- Long Term Care
- Access 100% of the death benefit for Long Term Care needs (Paid out 16-25 months)
- Optional Riders
 - Continuation Rider
 - Double the LTC duration 32-50 months
 - Restoration Rider
 - Restores the death benefit if exhausted due to LTC



SAMPLE RATES FOR "PAID-UP AT 70" (\$6 Of Weekly Premium)

| Issue Age | Face Amount | Cash Value at age 65 |
|-----------|-------------|----------------------|
| 25 | \$35,821 | \$14,098 |
| 35 | \$23,301 | \$8,249 |
| 45 | \$13,898 | \$3,969 |



OPEN ENROLLMENT

Made possible by:

Benefit Technologies

In cooperation with

bswift

HOW DO I ENROLL???

Benefits Management System





OPEN ENROLLMENT CHECKLIST

- ✓ Login into Andrews University benefits website
- ✓ Review personal information
- ✓ Go to the News & Library Sections and review necessary documents
- ✓ Begin enrollment by clicking "Enroll Now"
- ✓ Once enrollment is complete review your elections and email or print your confirmation statement for your records

Remember to **COMPLETE** your enrollment and review your confirmation statement!!!!!!



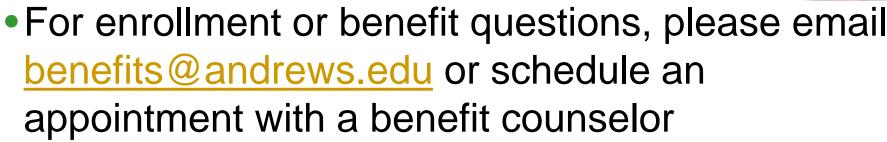
OPEN ENROLLMENT GUIDELINES

- Benefit Elections will automatically rollover to 2015-2016 Plan Year, <u>excluding</u> the Flexible Spending Account Elections/Contributions
- Participant Changes must be made via Andrew's University Internet Enrollment System

You must re-enroll in the flex accounts every year!!!

DO YOU NEED HELP???

- Should you need assistance:
 - A benefit counselor will be available to help you complete the open enrollment process
 - April 13th and April 14th
 - Sign-up is on a first come, first serve basis
 - OR
 - Contact Chris Dalian at bswift at:
 - (877)927-9438 or (616)419-2961







OPEN ENROLLMENT

- Opens
 - •April 1st
- Closes
 - April 16th



OPEN ENROLLMENT DEADLINE

- Open Enrollment Process will be finalized April 16th at 5:00PM
- No changes after that date will be accepted



REMINDERS

- All participants have 30 days after a qualifying event to make changes to your enrollment status
 - Birth
 - Adoption
 - Marriage
 - Divorce
 - Change/loss of other coverage
 - etc. (See SPD & Amendments)



BENEFIT STATEMENTS

- Confirmation statements will be Provided
 - Review your confirmation statements and contact HR within 24 hours should you need a correction to your enrollment!!!



QUESTIONS???



Coldbrook Insurance Group provides a broad spectrum of Insurance and Risk Management services with a focus in Group Life & Employee Benefits and Commercial Property & Casualty Insurance. Our agents and counselors serve commercial, public sector and personal clients.

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