ASR Participants: Sign up for Answer Health on Demand to connect with a certified provider anytime, anywhere.* You can use Answer Health when:

- You need to see a doctor, but can’t fit it in with your schedule.
- Your doctor’s office is closed.
- You feel too sick to leave the house.
- You need to care for your children.
- You’re traveling and need a doctor.

Conditions Treated and Services:

- Cough, cold, and allergy
- Flu
- Sinusitis
- Headache/Migraines
- Upper respiratory infections
- Child health concerns
- Sore throat
- Fever
- Ear pain
- Urinary problems
- Pink eye and sty
- Burns
- Rashes and acne
- Prescription refills
- And more…

*The amount charged to your credit card (if applicable) will be based on the health plan telemedicine benefit your employer offers. Answer Health on Demand will send confirmation when your payment is processed. Charges will appear on your credit card statement as “Answer Health on Demand.”

Sign up for Answer Health on Demand today; it’s as easy as 1, 2, 3!

STEP 1:  ENROLL
Visit asr.ahondemand.org, enter your name and e-mail address, create a password, and answer a few simple questions. Service Key = ASR

STEP 2:  CHOOSE A DOCTOR
Click on the icon, and then click on the green access button for a doctor available now or the yellow access button to wait in a virtual waiting room. For a therapy (behavioral care) appointment, click the icon and choose by Date or by Provider to schedule an appointment.

STEP 3:  BEGIN VISIT
Complete the patient questionnaire before your visit. When a doctor is available your visit will begin.

Visit asr.ahondemand.org when using a computer or mobile device or call 888-230-0774