

# Jabari Augustin

Email: jabariaugustin@gmail.com Phone: (404)901-1151 Address: 14740 4th St. Apt 104, Laurel, MD 20707

Website: [www.andrews.edu/~jabari](http://www.andrews.edu/~jabari) [www.github.com/bariflav30](http://www.github.com/bariflav30) and [web.iceportal.com](http://web.iceportal.com)

---

---

## OBJECTIVE

To obtain a position as a Graphic/Web Designer, Webmaster, or Web Developer in a reputable company where my skills be utilized and enhanced.

## SUMMARY OF SKILLS

Online Portfolio: <http://www.andrews.edu/~jabari>

5 years of professional experience, excelling in the areas of Web Design, Web Front-End Development, Graphic Design, E-mail Marketing Development, Writing and Maintaining Content.

Project management and out-source contract management experience:

- Development experience in using HTML/HTML5, CSS/CSS3, Basic JavaScript and PHP
- Ability to plan, develop, and execute contemporary web standards and strategies to produce customer growth and retention
- Extensive knowledge of Content Management Systems (WordPress), along with using various code editors (Sublime-Text, Komodo, and TextWrangler)
- Worked extensively with business leads, while collecting requirements and creating design documents
- Excellent oral and written communication skills in corporate, non-profit and association environments

Experience in FTP, PHP, Adobe Creative Suite, Dreamweaver, Microsoft Office Suite, Mac OS X, and Windows Operating System.

Strong understanding of analyzing data using CRM tools(SalesForce, HighRise, and Microsoft CRM), Google Analytics, and Google Webmaster Tools, along with providing technical support for MailChimp and the integration of the CRM with the App and creating Marketing Emails.

**EDUCATION:** Bachelor of Technology • Graphic Imaging Technology • Andrews University • Berrien Springs, MI  
12/2010

## CERTIFICATIONS

MCP-Microsoft Certified Professional - March 2011

MCDST-Microsoft Certified Desktop Support Technician - March 2011

## PROFESSIONAL EXPERIENCE

<u>Ice Portal</u>	Hollywood, FL	05/2014 – Present
-------------------	---------------	-------------------

### *Technical Support*

- Responsible for designing, managing and updating the content on the company's website with the use of WordPress to current live site [web.iceportal.com](http://web.iceportal.com)
- Designing, editing, inspecting, and proofreading, company design concepts for multimedia formats with the use of HTML/HTML5, CSS, JavaScript, Photoshop, Illustrator and InDesign
- Create mock web pages for Expedia, Orbitz and Delta, with the use of HTML5, CSS3 and basic JavaScript to display how the ICE Portal Media Gallery would display on their website
- QA testing for the ICE Portal Content Management System and also for the Digital Asset Library, which clients store visual assets to upload and download images and videos

- Delivers Tier 2 Support within the company to personnel, who may be experience computer issues with software or hardware

#### Odesk

Atlanta, GA

06/2012 – 04/2014

##### *Independent Consultant*

- 11/ 2013 - 04/2014 created a logo and website design using Adobe Illustrator and Photoshop for the Rare Talent Solution Company. Currently developing website using HTML5, CSS/CSS3, JavaScript, and Sublime Editor to the design specification
- 06/2013 - 12/2013 Designed logos, fliers, calendars, and business cards, using the Adobe Suite for The Royal Touch of Dale
- 09/2012 Created a logo for Rare Jewels Daycare using Adobe Illustrator
- 08/2012 Made multiple designs and fliers for Disturbia Sounds, using Adobe Illustrator and Photoshop

#### MailChimp/The Rocket Science Group LLC

Atlanta, GA

11/2012 – 5/ 2013

##### *Tech/Web Support*

- Mastered trouble shooting for HTML/HTML5 and CSS/CSS3 coding for marketing emails, using various editors, CMS, and WordPress plug-ins along with integrating other apps such as Google Analytics, SalesForce and Highrise, with the MailChimp app, along with A/B Testing
- Knowledge of cross browser compatibility for Internet Explorer, Firefox, Chrome, Safari, and Opera
- Guided clients as a Web Power User
- Provided working knowledge of RSS
- Multitasked by successfully maintaining online chats with multiple clients and projects at once
- Communicated through the subtleties of chat and email etiquette

#### Graphic Packaging International Inc.

Kalamazoo, MI

6/2012 – 09/2012

##### *Pressman*

- Demonstrated commitment to safety and performed job duties in accordance with company policies and procedures
- Set up and ran printing press to determine quantity, special work instructions and any other special customer requirements
- Troubleshoot and made decisions regarding the quality of finished product
- Collaborated with other departments to improve quality and performance
- Maintained required quality inspections and design specifications using Adobe Photoshop and Illustrator

#### KLM Graphics

Berrien Springs, MI

09/ 2007 – 07/2012

##### *Graphic/Web Designer*

- Responsible for creating new website design and proofreading concepts for multimedia formats, using Adobe Flash, Illustrator, In-Design, and Photoshop
- Created and edited websites using HTML/HTML5, CSS, and basic JavaScript in Dreamweaver and Sublime Editor
- Uses research tools like Google Labs (Trends, Keyword Search, Analytics, Webmaster Tools), to gather analysis of other websites to determine best-practices to make clients competitive for their products or services
- Scanned, printed, and maintained communication and graphic art boards
- Re-touch photos and designs, using the Adobe suite to enhance images
- Designs, plans, and executes development for freelance various projects contracted to the company

#### Michiana IT

Berrien Springs, MI

08/2010 – 08/2011

##### *Help Desk Support*

- Installed, maintained and troubleshoot all computer hardware and software within the organization for Windows XP/Vista/7 and Mac OS platforms
- Performing research and collaborating with lead network administrator to troubleshoot and resolve issues
- Setting up audio visual equipment and peripheral technical resources as needed
- Provided user support for technology questions, problems and issues requiring typical knowledge obtained in training for MCP and MCDST
- Setting up computers and laptops and installing updates for various clients

- Provided excellent customer service to all end-users, answered technical questions, and delegated transfers if required

Andrew University Screen Graphic/Litho-tech

Berrien Springs, MI

01/2007 – 12/2008

*Intern*

- Used Adobe Photoshop and Illustrator, to edit and restore scanned images
- Designed banners, logos, and t-shirt designs for the different clubs on Andrews University campus, using Adobe creative suite, as well as doing screen printing
- Successfully met deadlines and provided excellent customer service to clients and businesses