INSY 560 Test 2 Objectives

The following are things you should be able to do or discuss on the second test. The test will probably consist of approximately six essay- or form-completion type questions. You will be expected to write approximately 1-2 pages for each answer. Your answers will require both direct writing, as well as diagramming of the information. The form-completion type questions would provide information and one or more forms, and you would have to fill out the forms based on the information provided.

General

- Describe / explain in detail the various scripts, forms, logs, and standards which are used in each portion of the PSP, and be able to fill out each type of form or log based on your actual work or if given sample data.

Ch. 9: SW Quality Management

- Describe how SW quality is defined.
- Name, describe, and discuss the aspects of SW quality.
- Explain why SW quality is an economic issue.
- List the 3 costs of finding & fixing defects.
- Explain the relative costs of fixing defects in various phases of SW development.
- Explain Brooks’ rule of thumb for when a project is half-way finished.
- Define & explain the concept of yield WRT SW quality management. Discuss how much you can know about yield at the various phases of SW development, & how it can be useful in planning, tracking, & managing a SW project.
- Define COQ, & name & explain its 3 components.
- Identify & describe the 2 COQ benchmarks which we discussed as being useful in PSP management.
- Describe & discuss the difference in yield management associated with defect injection vs. removal.
- Name the 5 categories of defect causes & discuss how the PSP’s PIP might relate to them.
Appendix B: Design Notation

- Be familiar with the various design notations discussed in the textbook and in class. Be able to interpret / explain designs represented in each type of notation. And be able to document designs using each of these notations. These notations include set algebra, boolean algebra, and Karnaugh maps, as well as the 4 design templates discussed in chapters 10 & 12.
- Describe what is meant by a "proper" state machine. Describe the three requirements for a state machine to be "proper": can reach a return (final) state from every other state, all states are complete and orthogonal, & all state transitions are complete & orthogonal.
- Explain the practical significance of the three conditions of a "proper" state machine.

Ch. 10: Software Design

- Define software design & discuss the 2 aspects of design quality.
- Identify the place in the PSP where design quality is addressed.
- Discuss the iterative nature of SW development, & specifically that of SW design. Describe how the SASY approach differs from Humphrey's.
- Describe & diagram the hierarchical nature / structure of design.
- Explain what requirements definitions & design specifications are & their key differences.
- Discuss why natural languages (such as English) are less than ideal for use as design notations, and how semi-formal notations can be helpful.
- Name & discuss design notation criteria.
- Name & describe the 4 design templates used in the PSP. The State Specification Template actually has both graphical & tabular forms. Describe the graphical version (as well as the tabular one) & explain why both forms are useful.
- Be able to fill in the templates from a given scenario, & to draw state transition diagrams. Be able to interpret / describe templates which are given to you.
- Give an alternate name by which Operational Scenarios are known.
- Describe / discuss the relationship between multiple design levels and an iterative process.
Ch. 11: Scaling Up the PSP

- Describe what it means to scale up a PSP.
- Discuss at least 2 reasons why it is necessary to continually be able to scale up your PSP.
- Name & describe the 5 stages of product size & the associated process capabilities which are necessary with each.
- Describe / define what it means for a SW system to be scaleable.
- Discuss pros & cons of abstractions / patterns.

Ch. 12: Design Verification

- Name and explain the 7 types of design verification methods discussed by Humphrey. (See slide 5 of chapter 12.)
- Be able to determine if a relatively simple state machine (given in either graphical or tabular form) is “proper” or not.

Ch. 13: Defining the SW Process

- Name & describe the basic SW process elements
- Discuss the role of prioritized goals in process development and assessment.
- Name & describe the 5 perspectives on what you do and where you want to be. Explain the differences between these 5 perspectives, and how convergence is related to them. (See slide 18 of chapter 13.)
- Discuss / describe how to validate your initial process.
- Name, explain, & describe the various aspects which should be included when defining a process phase
- Explain how process evolution takes place.

Ch. 14: Using the PSP

- Discuss various roles which commitment plays in your daily use of the PSP.
- Identify, list, and describe the potential costs of using a PSP.
- Name and explain the 4 stages of learning and relate these to Bohn’s stages of knowledge.
- Describe how coaching might benefit software developers, & the objectives a SW coach might have.