

Our university is looking for a project management system that will allow us to keep track of tasks that committee members are assigned to, and projects. Please provide me with a features' comparison between Freshservice project management, Asana, Monday.com, smart sheet, and ClickUp. Please also specify if any of these solutions provide a non-profit or educational discount.

Searched the web · 1 note

Here's a comparison of the five platforms for tracking committee tasks and projects, based on current information.

Feature Comparison

Feature	Freshservice (PM module)	Asana	Monday.com	Smartsheet	ClickUp
Core focus	IT service management platform with a built-in project module	Dedicated work/task management	Visual, board-based work OS	Spreadsheet-style work management	All-in-one work management platform
Task management	Tasks tied to tickets, changes, problems, assets	Robust: subtasks, dependencies, custom fields	Robust: dependencies, custom columns	Row/task-based, strong for data-heavy tracking	Very robust: subtasks, checklists, custom fields, priorities
Views	Gantt, kanban, task list, group, timeline	List, board (kanban), timeline (Gantt), calendar	Kanban, Gantt/timeline, calendar, map, chart	Grid, Gantt, board, calendar, card	List, board, Gantt, calendar, timeline, mind map, workload
Automation	No-code workflow automator, ML-assisted (Freddy AI)	Rules-based automation, AI Studio (no-code) on paid tiers	Strong automation engine, tiered by action limits	Automation builder (workflows), notifications	Very strong automation engine + ClickUp Brain AI
Committee/assignment tracking	Good, but framed around IT tickets/agents rather than general committee work	Strong — assign tasks/projects to individuals or teams, with approvals	Strong — assign owners, statuses, notifications	Strong — good for tracking assignments in a spreadsheet-like grid, with dashboards for roll-up reporting	Strong — assign multiple people, watchers, custom statuses
Reporting/dashboards	Project analytics, but limited customization noted by reviewers	Dashboards, portfolios, goals (Advanced tier+)	Dashboards combining multiple boards (tier-limited)	Strong reporting/roll-up dashboards, especially at Business/Enterprise	Dashboards, goals, workload view
Collaboration	Comments, tagging, project members incl. non-IT stakeholders	Comments, file attachments, guest access	Tagging, guest access, docs	Comments, proofing (Business+), forms	Comments, docs, whiteboards, chat
Ease of use for non-technical staff	Moderate — designed primarily for IT/service teams	High — widely used by general business teams	High — very visual/intuitive	Moderate — more spreadsheet-like, steeper learning curve for casual users	Moderate-high — very feature-rich, can feel complex
Best fit	Organizations already using Freshservice for IT/service desk that want project tracking bundled in	General-purpose team and cross-functional project tracking	Visual project/portfolio tracking, especially cross-department	Data-heavy tracking, portfolio roll-ups, spreadsheet-native teams	Teams wanting maximum feature depth in one tool

A note on Freshservice: its project features are not really meant to replace a dedicated project management platform for every organization — they're most useful for keeping IT-related work connected to service operations (tickets, assets, changes). For a university committee tracking general (non-IT) tasks and projects, Freshservice's PM module is usable but is really a secondary capability bolted onto an ITSM tool, whereas the other four are purpose-built work/project management platforms. [Work-management](#)

Nonprofit / Education Discounts

Platform	Nonprofit discount	Education discount	Notes
Freshservice	Not offering dedicated nonprofit or education discount at the time of this search — general discounts come from annual billing (up to ~35% off with annual billing) Best Reviews	None found	Worth asking a Freshworks sales rep directly, as this wasn't surfaced in search results
Asana	Up to 50% off Premium/Business (Starter/Advanced) plans for qualifying 501(c)(3) nonprofits and public libraries, via the Asana for Nonprofits program (partnered with Goodstack/TechSoup) Goodstack	K-12 schools and higher education institutions are eligible for the Asana for Education discount program, Asana also offering 50% off a Premium or Business plan Asana	As a university, you'd likely apply under Asana for Education , not the nonprofit program
Monday.com	10 free Pro-tier seats plus a 70% discount on additional seats, and a 33% discount on Enterprise, for eligible charities/nonprofits/NGOs Monday.com	Mixed signal here: one nonprofit-discount detail page states "Educational institutions (schools, colleges, universities) are not eligible" One Hundred Nights for the <i>nonprofit</i> program, while a separate program offers an 18% discount on yearly plans for education-related organizations, plus a free Student Program with select Pro features StudyHQ	As a university you'd want monday.com's education program , not the nonprofit program
Smartsheet	Discounts available for eligible nonprofits on annual plans (valid 501(c)(3) or equivalent status required), The Digital Project Manager though one source notes educational institutions, government offices, and hospitals are specifically excluded from that nonprofit program The Digital Project Manager	Free licenses for students at accredited higher-education institutions, including platform access, Center of Excellence training, and certification exam access Smartsheet — this must typically be requested by a faculty/professor using a .edu email Subger	For a university, the Smartsheet for Students/Education free-license path is likely the more relevant (and generous) option vs. the nonprofit discount
ClickUp	Discounts for some non-profit organizations and educators, with customized pricing arranged by contacting Support ClickUp — not a fixed published percentage	Academic discount available for students, educators, and administrators via a "Claim your academic discount" application ClickUp	ClickUp doesn't publish exact discount percentages; pricing is negotiated case-by-case after applying

Practical takeaway for your university: Asana, Monday.com, Smartsheet, and ClickUp all have some form of education-specific (not just nonprofit) discount program, which is the one you'd want to pursue as a university rather than the nonprofit track (Monday.com and Smartsheet in particular gate their standard nonprofit discount away from educational institutions, directing you to a separate education program instead). Freshservice did not surface a nonprofit/education program in this search — I'd recommend contacting Freshworks sales directly to confirm whether one exists, since pricing pages for education-specific deals aren't always indexed by search engines.

Given your use case — committee task and project tracking across a university — Asana, Monday.com, or ClickUp are likely to be a more natural fit than Freshservice (which is IT-service-desk-centric) or Smartsheet (which leans more spreadsheet/data-heavy for less technical committee members). Smartsheet's free student/education licensing is notably strong if cost is the main driver and your team is comfortable with a grid-style interface.