

Our university is looking for a project management system that will allow us to keep track of tasks that committee members are assigned to, and projects. Please provide me with a features' comparison between Freshservice project management, Asana, Monday.com, smart sheet, and ClickUp. Please also specify if any of these solutions provide a non-profit or educational discount.

Read 15 web pages

Based on the available information, here is a feature comparison for the five project management systems you're considering for your university.

Feature Comparison

Feature	Freshservice	Asana	Monday.com	Smartsheet	ClickUp
Core Strengths	IT service management (ITSM) with integrated project management. Strong for IT teams.	Versatile and intuitive work management with robust reporting and AI.	Highly visual and customizable with strong enterprise and resource planning features.	Spreadsheet-like interface powerful for complex data, reporting, and automation.	Highly customizable "all-in-one" platform to replace multiple tools, offering numerous views.
Key Views	Timeline, Kanban (for software projects).	List, Board, Timeline (Gantt), Calendar.	Many views including Board, Timeline (Gantt), Calendar, and others.	Grid, Gantt, Card (Kanban), Calendar.	Over 15 views including List, Board, Timeline (Gantt), Calendar, and Workload.
Task Management	Task lists, dependencies, import/export via CSV.	Advanced features like custom fields, multiple assignees, and dependencies.	Dependency columns, effort tracking, automatic health status based on tasks.	Task dependencies, automated notifications, and approvals.	Task dependencies, recurring tasks, custom statuses, and super-rich text editing.
Project/Portfolio Mgmt	Project templates, linking to IT tickets/assets.	Portfolios, goals, and real-time reporting dashboards.	Project boards with health status; advanced portfolio management on Enterprise plan.	Portfolio-wide dashboards, milestone tracking, and resource management.	Goals, custom dashboards, and resource capacity planning.
Key Differentiator	Seamless integration with Freshservice's ITSM ecosystem.	User-friendly with a focus on connecting strategy to execution.	Visual project boards and powerful resource management tools.	Combines familiarity of spreadsheets with powerful PM features.	Highly flexible and cost-effective "all-in-one" work platform.

Non-Profit & Educational Discounts

Yes, most of these platforms offer discounts for educational and non-profit institutions. Here is a summary of what I found:

- **Freshservice:** Offers discounts for educational institutions and non-profits. You are advised to request this pricing directly from a sales representative.

- **Asana:** Provides a **50% discount** on its paid plans for eligible non-profits, academic institutions, and libraries. This is specifically for their Starter or Advanced plans.
- **Monday.com:** Offers a **40-80% discount** for non-profits and a **50-90% discount** for educational institutions. Eligibility typically requires 501(c)(3) status or a .edu email address.
- **Smartsheet:** Offers a **30-50% discount** for non-profits. Educational pricing is also available, though the specific discount amount is not specified in the search results. You would need to contact their sales team.
- **ClickUp:** Provides **customized pricing based on budget** for non-profits and an unspecified academic discount for educational institutions. You will need to apply directly by emailing their help team.

Choosing the Right Tool for Your University

Based on the features and pricing, here's how you might decide:

- **Choose Freshservice if:** Your university's primary need is to manage IT projects and requests, as it integrates project management directly with its service desk capabilities.
- **Choose Asana if:** You need a highly intuitive, user-friendly platform that can grow with different departments, from administration to academic teams. Its clear discount structure is also a strong point.
- **Choose Monday.com if:** You require powerful visual planning with strong resource management and enterprise-level portfolio features, and you qualify for their significant education discount.
- **Choose Smartsheet if:** Your project managers prefer a spreadsheet-like interface for managing complex data, timelines, and reports, and you need robust automation.
- **Choose ClickUp if:** Your university wants a single, highly customizable platform to replace multiple tools (e.g., docs, chat, task management) and is willing to invest time in setup. It is often seen as a cost-effective option.